

Our ref: FOI 125-24
Your ref:

Mr P Silverman
request-135851-ae4d5248@whatdotheyknow.com

Francis Cluett
Asset Development Manager
Room 4A
Federated House
London Road
Dorking RH4 1SZ

23 November 2012

Dear Mr Silverman,

I am writing to confirm that we have now completed our search for the information, which you requested on 30 October.

You asked for copies of the last three audits, or performance monitoring inspections, for the period 01/01/2012 to 30/09/2012 in respect of the M25 and M40 DBFO contracts.

Please find attached to this e-mail three quarterly audit reports from the M40 DBFO - Area 30 team covering the period from 1 January to 30 September 2012 as requested.

The M25 DBFO – Area 5 team has a different system for documenting the results of each audit. Attached is a copy of the M25 DBFO DN Audit Report spreadsheet. The spreadsheet includes the results for the March and June 2012 audits only, the September audit being postponed until October 2012 because of the Paralympic games.

The above documents have been redacted to remove the names of individuals involved in the audit process.

A copy of the M25 DBFO Environmental Amenity Index Network Drive audits carried out each month for the period is also attached for your information. There was no audit undertaken during August due to staff commitments during the Olympic Games period.

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via our website: <http://www.highways.gov.uk/>

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:
<http://www.highways.gov.uk/foicomplaints>

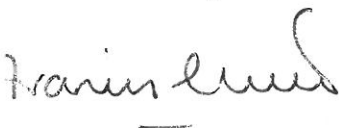
If you require a print copy, please phone the Highways Agency Information Line on 0300 123 5000; or e-mail ha_info@highways.gsi.gov.uk . You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely



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