DWP Business Management Team Health & Disability Assessments (Operations)

8 February 2013

Dear Mr Slater

Freedom of Information Act - Request for Internal Review Our Reference: IR 815

We refer to your email dated 29 November 2012 in which you requested a review of the Department's handling of your FOI request dated 18 September 2012 (Ref:IR 599) in which you asked

Dear Department for Work and Pensions,

Please pass this on to the person who conducts Freedom of Information reviews.

I am writing to request an internal review of Department for Work and Pensions's handling of my FOI request 'Refusal to Record WCA'.

IRR sent of 18th September and still no response!!!

Last chance before yet another one goes to the ICO.

In reply to your request we apologise for the delay in providing you with a response, as you are aware the Freedom of Information (FoI) Act allows 20 working days from date of receipt of the FOI request in which to respond. We endeavour to answer requests for Internal Reviews promptly and wherever possible within 20 days, and we apologise for the delay in providing this response.

The 20 working day deadline for your request, Reference IR 599, was 16 October 2012 and we note that the response was issued to you via the What Do They Know website on 27 December 2012. In this instance, the Department failed to respond within the timeously and we apologise for the delay.

In reviewing your request the FOI Internal Reviewing Officer upholds your complaint as the Department failed to respond to your request for an Internal review within 20 days.

Yours sincerely,

DWP Business Management Team

e-mail: freedom-of-information-xxxxxxx@xxx.xxx.xxx

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk