



Hampshire  
County Council

Mr Ryan Evans  
[request-633026-  
7c3c0673@whatdotheyknow.com](mailto:request-633026-7c3c0673@whatdotheyknow.com)

Culture, Communities and Business Services  
Castle Hill, Second Floor, Office 2,  
Winchester, Hampshire SO23 8UH  
Telephone 0300 555 1375  
Fax 01962 841326  
[www.hants.gov.uk](http://www.hants.gov.uk)

Enquiries to CCBS Freedom of Information

My reference FOI - 16956

Direct Line

Your reference

Date 5<sup>th</sup> February 2020

E-mail [foi@hants.gov.uk](mailto:foi@hants.gov.uk)

Dear Mr Evans

### Information Request

Thank you for your request for information received on 13<sup>th</sup> January in which you ask the following question:

*1. The number of people using libraries run by Hampshire County Council in the following years: a) 2016; b) 2017; c) 2018; d) 2019.*

*Please break this down by library and provide in a Microsoft Excel document if possible.*

Please see attached excel spreadsheet which contains data on the number of people using libraries run by Hampshire County Council encompassing the following years: a) 2016; b) 2017; c) 2018; d) 2019.

Every year some libraries are temporarily closed for varying periods of time for equipment upgrades and refurbishments. The figures reflect these closures.

However, please note that the Library Service monitors usage on financial, rather than calendar years for consistency of reporting and so the data is provided for the periods starting 1 April, rather than 1 January.

Yours sincerely  
Charmaine Constable

Charmaine Constable  
FOI/EIR Co-ordinator  
Culture, Communities and Business Services

Director of Culture, Communities and Business Services  
**Felicity Roe**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days of the date of receipt of the response to your original letter and should be addressed to Head of Information Compliance, Corporate Services, The Castle, Winchester SO23 8UJ or emailed to [foi@hants.gov.uk](mailto:foi@hants.gov.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire