



## Musgrove Park Hospital

Trust Management  
Musgrove Park  
Taunton  
TA1 5DA

19 January 2016

Our ref: PL/rb/FOI2\002668

Direct telephone number: 01823 343692  
Email address: [foi@tst.nhs.uk](mailto:foi@tst.nhs.uk)

Mr Caron Ryalls  
What Do They Know Website

By Email: [equest-302635-ac2d2ebe@whatdotheyknow.com](mailto:equest-302635-ac2d2ebe@whatdotheyknow.com)

Dear Mr Ryalls

### **RE: REQUEST UNDER FREEDOM OF INFORMATION ACT 2000**

I am writing to confirm that the Taunton & Somerset NHS Foundation Trust has now been able to consider the information requested and its disclosure under the Freedom of Information Act 2000.

The information requested and our response is as follows:

**Please provide data for the following:**

- 1. Number of referrals to hospitals or secondary care provider in your trust**
- 2. Number of referrals to cardiac departments or cardiologists within hospitals in your trust**
- 3. Number of referrals to neurology departments or neurologists within hospitals in your trust**
- 4. Number of referrals to paediatric departments or paediatricians within hospitals in your trust**
- 5. Number of referrals for Tilt Table Tests or autonomic testing at hospitals within your trust**
- 6. Number of referrals to CFS or CFS/ME services within your trust**
- 7. Number of referrals to psychiatrists, psychologists or mental health services, including CAMHS, at hospitals or secondary care providers within your trust**
- 8. Accident and Emergency visits at hospitals within your trust**

**Please provide the information as follows:**

- by year from 2000 to present
- for girls aged 12-19 at time of referral
- for boys aged 12-19 at time of referral

Please include in the data, all referrals to hospitals and services within your trust, from patients in area and out of area

Please include referrals from primary care eg from GPs and also from within secondary care eg from paediatrician to cardiologist etc

I believe this information should be readily accessible from computerised systems, so I do not anticipate this request exceeding the time/cost limit for FOI requests, however, if the time/cost limit is exceeded, please provide as much information as possible within the time/cost limit, prioritising the requested information from top to bottom of the list and I shall request the remainder of the data after 60 days.

The Trust has explored the feasibility of providing the above data. However, to provide the specific analysis you have requested will require a detailed level by level review of subset data from larger dataset but, would also prove difficult to consider due to the time period that data falls.

Compliance with this request for available data would require extracting it from three different core PAS systems as well as involving a data restore and conversion for data formats.

The Trust is of the view this exercise would entail a complex review of content data from a variety of systems and this would entail investment of an unreasonable and significant amount of time and resources. We are therefore of the view that compliance with the request would exceed the appropriate limit (Fees & Appropriate Limit) Regulations 2004 under Section 12 of the Act.

In relation to the to the time period specified, the Trust is also mindful it has undertaken several changes and upgrades to its reporting systems which in turn, may affect the way data is captured. For this reason, the quality and accuracy of that data therefore cannot be assured.

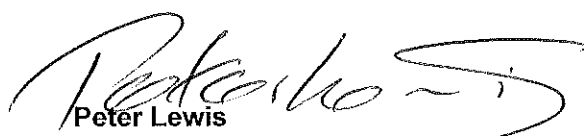
Under Section 17 of the Act this letter serves as Refusal Notice for this request.

If you have any queries about the information provided, please contact the Freedom of Information Officer on [foi@tst.nhs.uk](mailto:foi@tst.nhs.uk) or at the above address in the first instance. Please remember to quote the reference number above in all your communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed using the letterhead postal address or email [foi@tst.nhs.uk](mailto:foi@tst.nhs.uk).

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the organisation concerned. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely



Peter Lewis  
Deputy Chief Executive