

23 June 2020

Abdul Hai  
(By email: [request-667421-7efa4809@whatdotheyknow.com](mailto:request-667421-7efa4809@whatdotheyknow.com))

Our reference: CAS-439973-0MMGTD

Dear Abdul

### **Your request for information**

Thank you for your email on 27 May 2020 to our Information Management Team in which you requested:

- 1. What policies do you have in place to do with the recruitment of new staff during the pandemic?*
- 2. How will interviews be conducted?*

### **The Freedom of Information Act**

We have dealt with your request in accordance with the Freedom of Information (FOI) Act 2000.

The first requirement of the Act is that we should confirm whether or not we hold information of the description set out in your request. I can confirm that we hold the information requested.

Under the FOI Act, we are under a duty to provide you with all the information we hold which falls within the scope of your request, provided it is not 'exempt' information.

Please see below:

- 1) Ofsted has not introduced a new recruitment policy specific to the pandemic. However, we have adhered to the advice provided by Civil Service Employee Policy (CSEP), in partnership with the Civil Service Commission and

Government Recruitment Service (GRS), to manage adjustments in recruitment processes as part of the COVID-19 response.

- 2) During this period, all our assessments and interviews have been conducted remotely using online platforms and video calls.

I trust that this letter clearly explains our position. If you have any queries about our response, please contact our HR team at 03000130973 and I will do my best to address them.

Alternatively, if you are dissatisfied with our response or the handling of your request, you may request a formal internal review. In order to do this, please write to the following address, setting out which areas of the response you are unhappy with:

Please note, our physical offices are currently closed so we cannot accept correspondence by post.

If you are dissatisfied with our response or the handling of your request, you may request a formal internal review. In order to do this, please write to Richard McGowan at [informationrequest@ofsted.gov.uk](mailto:informationrequest@ofsted.gov.uk) setting out which areas of the response you are unhappy with.

If you are not content with the outcome of the internal review, you have the right to apply to the Information Commissioner for a decision as to whether we have complied with our obligations under the FOI Act with respect to your request. The Information Commissioner can be contacted at:  
<https://ico.org.uk/global/contact-us/>

Yours sincerely,

A handwritten signature in black ink, appearing to be "Gwen Lennard".

Gwen Lennard  
Head of HR and OD Delivery