



Sent via email only: [request-884246-0d9a1771@whatdotheyknow.com](mailto:request-884246-0d9a1771@whatdotheyknow.com)

31 August 2022

**Our Reference: FOI IRR0002100**

Dear Lana Moore,

**Freedom of Information Act 2000 – Your Request**

Thank you for your email requesting information about City, University of London (“City”, “we”, “us” or “our”), which was received by us on 3 August 2022 (“your Request”).

Your Request has been considered under the Freedom of Information Act 2000 (“the FOIA 2000”).

For ease of reference, your Request is reproduced below in **bold** followed by our response.

**Your request:**

**"Dear City University London,**

**Please could you provide me with the total value of spend on staff recruitment agencies, which agencies were used, and how much was spent with each agency for the academic years 2020/2021 and 2021/2022?**

**Yours faithfully,**

**Lana Moore"**

## City's Response:

| Agency                               |                | (Multiple Items) |                  |  |
|--------------------------------------|----------------|------------------|------------------|--|
| Sum of Val.in rep.cur.<br>Row Labels | Column Labels  |                  |                  |  |
|                                      | 2020/21        | 2021/22          | Grand Total      |  |
| 4LEISURE RECRUITMENT LTD             | 625            | 11,290           | 11,915           |  |
| ADECCO HR SA                         | 8,565          |                  | 8,565            |  |
| ANDERSON QUIGLEY LTD                 | 22,800         | 135,066          | 157,866          |  |
| ATLAS HR M.E.P.E                     | 6,321          | 18,384           | 24,705           |  |
| BOSTON HALE LTD                      | 169,533        | 147,341          | 316,874          |  |
| Build Recruitment Limited            |                | 8,287            | 8,287            |  |
| CARLISLE STAFFING PLC                | 9,366          |                  | 9,366            |  |
| HAYS CONSTRUCTION & PROPERTY         |                | 39,642           | 39,642           |  |
| HAYS OFFICE SUPPORT                  | 94,949         | 84,478           | 179,427          |  |
| Investigo Limited                    |                | 13,685           | 13,685           |  |
| LAW MORGAN LIMITED                   | 7,475          | 6,175            | 13,650           |  |
| MICHAEL PAGE INTERNATIONAL RECRUITM  | 13,763         | 71,695           | 85,458           |  |
| MINERVA LLP                          | 72,414         | 143,924          | 216,338          |  |
| MORGAN HUNT UK LIMITED               | 49,986         | 32,993           | 82,979           |  |
| PERRETT LAVER LTD                    | 35,800         | 28,400           | 64,200           |  |
| PERTEMPS GROUP OF COMPANIES          | 18,854         | 30,155           | 49,010           |  |
| PROSPECTUS LTD                       | 44,427         | 78,316           | 122,744          |  |
| PULSE HEALTHCARE LIMITED             | 12,942         | 16,937           | 29,879           |  |
| REED SPECIALIST RECRUITMENT LIMITED  |                | 24,769           | 24,769           |  |
| RUSSELL REYNOLDS ASSOCIATES          | 112,800        | 18,656           | 131,456          |  |
| SODEXO LTD                           |                | 91,004           | 91,004           |  |
| TPP RECRUITMENT LLP                  |                | 26,258           | 26,258           |  |
| VENN GROUP LTD                       | 8,168          | 64,636           | 72,804           |  |
| <b>Grand Total</b>                   | <b>688,788</b> | <b>1,092,093</b> | <b>1,780,880</b> |  |

## Complaints

Please note that City has a formal complaints and internal review process.

If you are dissatisfied with the manner in which your Request has been managed, please contact us in writing, describing your Request, explaining your grounds for dissatisfaction and including an address for correspondence to:

Information Assurance Team Leader  
City, University of London  
Northampton Square

London EC1V 0HB

By Telephone: 0207 040 4000

By Email: [foi@city.ac.uk](mailto:foi@city.ac.uk)

**Please note** that any complaint and/or request for an internal review should be received by City within 40 working days of the date of this letter; City is not obliged to consider any complaint or request for an internal review that is received outside of this period.

If, after contacting City, you are still dissatisfied with the outcome, you have a right of appeal to the Information Commissioner's Office (ICO):

By Post:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

By Telephone: 01625 545700

Website: [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,



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Northampton Square  
London EC1V 0HB  
**T:** +44 (0)20 7040 3137  
[www.city.ac.uk](http://www.city.ac.uk)