



Mr P Wright
Via request-501089-a4857a0a@whatdotheyknow.com

Old Town Hall
Catford Road
SE6 4RU
0800 028 2 028
complaints@lewishamhomes.org.uk

Ref: icase 1007033
30 July 2018

Dear Mr Wright,

FREEDOM OF INFORMATION ACT 2000 - INFORMATION REQUEST

Thank you for your request about Tenants Associations of leaseholders recognised under Section 29 of the Landlord and Tenant Act 1985.

Your request has been considered and processed in accordance with the requirements of the Freedom of Information (FOI) Act 2000. Please find my response below:

- 1) Please supply a list of Tenants Associations of leaseholders which you recognise under Section 29 of the Landlord and Tenant Act 1985, with details of any online presence and contact details you have for each.
- We do not have any tenants and residents associations recognised under Section 29 of the Landlord and tenant Act 1985.

Please find enclosed an information sheet regarding copyright protection and the Lewisham Homes complaints procedure in the event that you are not satisfied with the response.

If there is anything you need clarification on, please do not hesitate to contact the Customer Relations Team.

Yours sincerely

Jon Kanareck
Director of Operations

Enclosure(s):

1. Copyright Protection and Complaints Information

Copyright Protection and Complaints Information

Most of the information that we provide in response to FOI requests will be subject to copyright protection. In most cases the copyright will be owned by the Lewisham Homes. The copyright in other information may be owned by another person or organisation, as indicated in the information itself.

You are free to use any information supplied for your own use, including for non-commercial research purposes. The information may also be used for the purposes of news reporting. However, any other type of re-use, for example, by publishing the information or issuing copies to the public will require the permission of the copyright owner.

For information where the copyright is owned by the Lewisham Homes you will need to gain approval under the Reuse of Public Sector Information Regulations. To obtain approval you need to submit the request in writing to the Customer Relations Team, with your name and address for correspondence, and specify the information you want to re-use and the purpose you intend to use it for. Please note that in some cases there may be a charge. For information where the copyright is owned by another person or organisation, you must apply to the copyright owner to obtain their permission.

Lewisham Homes does operate a complaints procedure in the event that you are not satisfied with the response. Lewisham Homes would ask that you make any complaint within 3 months of receiving the original response. You can write to:

Customer Relations Team
Old Town Hall
Catford Road
London
SE6 4RU

You also have a right to ask the Information Commissioner to determine if Lewisham Homes has complied with the provisions of the Freedom of Information Act 2000. You can write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF