

Our reference: 1006884



Mr Paul Price  
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19 February 2018

Dear Mr Price

Thank you for your information request of the 30 January 2018. This request has been treated in accordance with the Freedom of Information Act 2000 (FOIA).

You requested information relating to changes and costs associated with the recent transition from the IPCC to the Independent Office for Police Conduct (IOPC).

I can confirm that information is held that is relevant to your request and I have addressed each of your questions in turn.

*You asked: "Could you tell me what changes have been made to processes, mechanisms or personnel or any other things when the IPCC changed to IOPC"*

We became the IOPC on 8 January 2018. Since 2013, the IPCC had doubled in size taking on six times as many investigations, so we asked for structural changes to better suit our much expanded organisation. The changes, introduced under the Policing and Crime Act, give the organisation a single line of accountability, which should make our processes more efficient.

We have a new Director General, Michael Lockwood, and six directors leading operational teams in Wales and the English regions. Three were already with the IPCC: Sarah Green, Amanda Rowe and Derrick Campbell and three are new to the organisation: Catrin Evans, Jonathan Green and Miranda Biddle. Biographies of all six are available on the IOPC website. They report to Ian Todd, Deputy Director General, Operations. The Home Office has appointed six Non-Executive Directors for the unitary board of the IOPC, details of which can be found on the [IOPC website](http://www.policeconduct.gov.uk).

Over time we will have new powers. They will include the power to launch investigations without a police referral and the power to present cases at misconduct hearings. There will also be changes to the process for deciding whether an officer should face a misconduct hearing, which should help improve overall timeliness.

Some things have not changed. Our independence remains at the heart of our work. Neither the Director General, nor any of the regional directors or the Director for Wales have worked for the police. We will continue to undertake all investigations and casework in an impartial manner. We will also continue to make recommendations arising from investigations to improve police practice. A leaflet summarising the main changes is attached for your information.

*You asked: Could you tell me what costs have been incurred and are expected in the name change and what those costs are for"*

In order to change the name of the organisation from the IPCC to the Independent Office for Police Conduct we undertook a number of actions. These included researching and developing a new visual identity, changing signage and replacing a range of 'branded' items and publications (for example high-vis jackets, ID cards for investigators, guides to the police complaints system etc), including Welsh language versions as appropriate. The total cost was £62,434.

A new website was built to coincide with the IPCC becoming the IOPC. The previous website was approximately five years old, so it is likely that a new website would have been required whether or not the organisation changed. It is not possible to provide the cost of the website at this stage, because there is outstanding technical work for the contractor to complete and therefore the final payments have yet to be made.

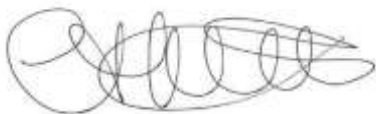
If you have any questions about this request please contact us. Please remember to quote reference number 1006884 in any future correspondence about this request.

If you are not satisfied with this response you may request an internal review by an independent internal reviewer, who has had no involvement in dealing with your request. If you wish to complain about any aspect of this decision, please contact:

Freedom of Information and Data Protection Manager  
Independent Office for Police Conduct  
PO Box 473  
Sale M33 0BW

All emails requesting a review should be sent **directly** to: [foi@policeconduct.gov.uk](mailto:foi@policeconduct.gov.uk)  
Should you remain dissatisfied after this internal review, you will have a right of complaint to the Information Commissioner; however, I should point out that under section 50(2)(a) of the Freedom of Information Act, you are normally obliged to exhaust the IOPC's own internal complaint mechanism before complaining to the Information Commissioner.

Yours sincerely



**Gemma Thomas**  
**FOI and DPA Manager (DPO)**  
**Independent Office for Police Conduct**