



Mr Cook

By email:

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12 September 2016

Dear Mr Cook

**Information request**

**Reference number: FOI2016/00996**

Thank you for your email of 8 September 2016. You requested the following information:

*'When the Charing Cross services ceased calling at London Bridge in January 2015, the published information at the time said that services would resume in August 2016 with no mention made of an ongoing impact until August 2017. See, for example, <http://www.thameslinkprogramme.co.uk/charing-cross-trains-call-london-bridge-rail-station-monday-changes-planned-weekend>*

*I understand that, although this was the original plan, Network Rail became aware in January 2016, whilst working on the post-August 2016 timetable, that it wouldn't be possible to resume the peak hour calling patterns and decided to delay their reinstatement by a year August 2017. (Resulting in more than 2.5 years of disruption to passengers who use the affected route!)*

*I also understand that this decision was subject to discussions and modelling between Network Rail, Southeastern & the Department of Transport.*

*Please could you provide details of these discussions and the modelling work undertaken.'*

I have reviewed your request but I cannot identify the information you require from the details you have provided. To help me meet your request, I would be grateful if you could provide further details, specifically what recorded information you are seeking when you request 'details of these discussions and the modelling work undertaken'. For example, are you seeking minutes of any meetings which may have been held between Network Rail, Southeastern Trains and the Department for Transport, or just for an explanation of when any discussions took place?

I am unable to progress your request without this information, so I will close your case until I receive your response. In accordance with the Freedom of Information Act 2000 the 20 working days I have to respond to your request will commence when I receive your clarification.

If you would like to discuss any of the above please feel free to contact me. Please remember to quote the reference number above in all future correspondence.

I look forward to hearing from you.

Yours sincerely

Colin Bendall  
Information Officer