



Department
for Work &
Pensions

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[DWP Website](#)

Our Ref: FOI2023/68605

22 September 2023

Dear J Roberts,

Thank you for your Freedom of Information (Fol) request received on 7 September. You wrote:

“Tom Pursglove answered this parliamentary question from Gill Furniss:

UIN 196563, tabled on 1 September 2023

'To ask the Secretary of State for Work and Pensions, how many people stopped receiving the Personal Independence Payment in each month between April 2022 and August 2023.'

<https://questions-statements.parliament.uk/written-questions/detail/2023-09-01/196563>

I seek information on why the claims were stopped in the months of February (12,000) and March (17,000) 2023.

Please break down the figures to show, for example, the number of people who died, failed to return review forms and who were disallowed following a reassessment. Provide the information in the most granular form recorded.”

DWP Response

We confirm that we do hold the information you have requested. Table (a) below shows a breakdown of the reasons claimants stopped receiving Personal Independence Payment (PIP).

Table (a) – Breakdown of reasons that claimants stopped receiving PIP by month

	Feb-23	Mar-23
Death	5,340	5,870
Disallowed - Pre Assessment	2,630	3,120
Disallowed - Failed to Attend	140	300
Disallowed - Failed Assessment	2,530	5,200

Award Voluntarily Relinquished	20	10
Withdrawn	0	10
Other	1,840	2,350
Total	12,500	16,860

Source: PIP Atomic Data Source (ADS)

Notes:

- This is unpublished data. It should be used with caution and may be subject to future revision;
- Figures are for England and Wales only;
- Figures are rounded to the nearest 10;
- Claims are classed as ceased where they were on the caseload on the last day of the previous month but are not on the caseload at the end of the stated month;
- Claimants who see their claim ceased as a result of disallowance at Award Review or Change of Circumstances may see their claim reinstated at a later date as a result of a mandatory reconsideration or appeal;
- 'Other' includes claimants who have stopped receiving PIP due to moving abroad or to Scotland or Northern Ireland. However, these reasons for ceasing the claim are not centrally recorded;
- The figures are not comparable to published breakdowns for AR clearances because the two groups are not the same and the figures have been derived differently. Figures in this FOI response are based on claimants who were on the benefit at the end of one month and not at the end of the next;
- PIP data includes claimants awarded both under normal rules and special rules for end of life claimants;
- Claimants receiving PIP include those whose claims are in payment and those whose payment is suspended or part-suspended.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

DWP Central Freedom of Information Team
Department for Work and Pensions

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gov.uk or by writing to: DWP Central Fol Team, Caxton House, 6-12 Tothill Street, London, SW1H 9NA.

Any request for an internal review must be received by us within 40 working days of the date of this letter. Please note we are not obliged to provide a review if it is requested after more than 40 working days.

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information

Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House,
Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113