

18 April 2018  
Our ref: 4352796

Thank you for your request received on 10 April 2018, for the following information:

- 1. Does the Council offer Reablement services?**
- 2. Is the service offered in-house or has it been outsourced to another organisation?**
- 3. If the service has been outsourced, which organisation has it been outsourced to?**
- 4. How long is the contract for?**
- 5. When does the contract start and finish?**
- 6. How many service users are currently in the service?**
- 7. Can you breakdown the number of service users by category e.g. OP, LD, PSI, MH?**
- 8. Can you break down the number of service users by district/area?**
- 9. How many FTE care staff are employed for this service?**
- 10. What is the annual spend on Reablement?**
- 11. What is the annual spend per category of service user? OP, LD, PSI and MH?**
- 12. What is the average time a service user spends in the service?**
- 13. Will the council be tendering the Reablement service in the future?**
- 14. If the council intends to go to procurement for the Reablement service, when is the PIN likely to be published?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

The council holds the information requested and it is attached/ the answers to your questions are below

**1. Does the Council offer Reablement services?**  
YES

**2. Is the service offered in-house or has it been outsourced to another organisation?**

There is a council reablement team who screen referrals, monitor and review the reablement intervention with a commissioned provider delivering reablement care directly with adults.

**3. If the service has been outsourced, which organisation has it been outsourced to?**

**4. How long is the contract for?**

1 year with option to extend up to a maximum of 4 further years

**5. When does the contract start and finish?**

Contract started 22/11/16, An extension of the contract is currently under negotiation

**6. How many service users are currently in the service?**

As at 13<sup>th</sup> April 2018 there are 53 current service users receiving Reablement services .

**7. Can you breakdown the number of service users by category e.g. OP, LD, PSI, MH? –**

**42 OP, 6 PSI, 5 OTHER CATEGORY\*.**

Please note -Adults with learning disabilities and/or mental health needs as primary care categories are not referred to the reablement service.

**8. Can you break down the number of service users by district/area ?**

Breakdown by postcode prefix: 7 EN5, 8 HA8, 8 N12, 6 NW4, 24 OTHER POSTCODE PREFIX\*.

**9. How many FTE care staff are employed for this service? –**

They employ 28 FTE care staff currently

**10. What is the annual spend on Reablement?**

Cost Centre	Description	Care Group	Gross Spend 2017-18
11235	Enablement EMI	EMI	£3,791.01
11237	Enablement - LD>65	LD	£595.40
11239	Enablement - LD<65	LD	£404.28
11236	Enablement - MH	MH	£1,968.93
11233	Enablement - O A	OA	£516,216.56
11234	Enablement PSI	PSI	£27,082.91
Grand Total			<u>£550,059.09</u>

**11. What is the annual spend per category of service user? OP, LD, PSI and MH?**

Contractually we don't request or collate these figures.

**12. What is the average time a service user spends in the service?**

Services offered up to 6weeks. Figures in Feb 2018 indicate 6 weeks average.

**13. Will the council be tendering the Reablement service in the future?**

A decision will be made nearer the time, following the current contract negotiations.

**14. If the council intends to go to procurement for the Reablement service, when is the PIN likely to be published?**

n/a see Q13 answer.

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

**Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [xxx@xxxxxx.xxx.xx](mailto:xxx@xxxxxx.xxx.xx). Or by post to Information Management Team (FOI) The London Borough of Barnet, North London Business Park, Oakleigh Road South, London, N11 1NP

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.

