

10 November 2017

Paul Smith

Sent by email: request-443398-20c3e64f@whatdotheyknow.com

Dear Paul,

Freedom of Information request: UKSBS charges for all IT services to each individual Research Council - ref PSU - 398

Thank you for your Freedom of Information request submitted on the 4 November 2017 in which you requested the following:

Your Request:

Under the FOI Act I want to know how much UK SBS has charged your Research Council for all the IT services that they take from UK SBS. This is including but not limited to the provision, support, updating development, management and maintaining of IT services to Research Council staff in the financial years 2015-16, 2016-17 and currently in 2017 (April to October). I also want to know how many people in your Research Council that UK SBS provided IT support to during each of those time periods.

I would also like to know the following from UK SBS

- 1) how many permanent, temporary and contract staff that UK SBS has employed in each of the financial periods above to provide, support, develop, manage and maintain IT services to Research Council staff*
- 2) The total cost of these staff to UK SBS in each of the financial periods above*
- 3) The process that UK SBS follows to ensure that it gives good value for money for its services as it spends what is essentially public money*
- 4) How much the UK SBS Chief Technology Officer has been paid (approximately eg by salary scale or band) for each of the financial periods above, including details of any bonuses in these time periods*

Our response:

I can confirm that ESRC holds some of the information that you have requested. Our response is detailed below:

- *Under the FOI Act I want to know how much UK SBS has charged your Research Council for all the IT services that they take from UK SBS. This is including but not limited to the provision, support, updating development, management and maintaining of IT services to Research Council staff in the financial years 2015-16, 2016-17 and currently in 2017*



POLARIS HOUSE,
NORTH STAR AVENUE,
SWINDON, SN2 1UJ
TELEPHONE 01793 413000
FACSIMILE 01793 413001
<http://www.esrcsocietytoday.ac.uk>

(April to October). I also want to know how many people in your Research Council that UK SBS provided IT support to during each of those time periods.

Research Councils do not provide direct funding to UK SBS for core activities as these are made collectively by the Department for Business, Energy & Industrial Strategy (BEIS). Notional service charges are contained within each Council's Annual Report and Accounts along with staff employed during the financial year. Please refer to the annual reports [here](#).

- *I would also like to know the following from UK SBS*
 - 1) *how many permanent, temporary and contract staff that UK SBS has employed in each of the financial periods above to provide, support, develop, manage and maintain IT services to Research Council staff*
 - 2) *The total cost of these staff to UK SBS in each of the financial periods above*
 - 3) *The process that UK SBS follows to ensure that it gives good value for money for its services as it spends what is essentially public money*
 - 4) *How much the UK SBS Chief Technology Officer has been paid (approximately eg by salary scale or band) for each of the financial periods above, including details of any bonuses in these time periods*

ESRC do not hold this data. Please resubmit your request to the UKSBS; please see the Freedom of Information page [here](#).

I hope this answers your questions.

If you have any queries about this response please contact me, or if you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, please write to:

The FOI Complaints Officer
Information Services
PSU
Polaris House
North Star Avenue
Swindon
Wiltshire
SN2 1UJ
Tel 01793 413 000

E Mail: informationcharter@esrc.ac.uk

Please quote the reference number above in any future communications.

If you are still not content with the outcome of the review, you may apply to refer the matter to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the review procedure provided by ESRC. The Information Commissioner can be contacted at:

Information Commissioner



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POLARIS HOUSE,
NORTH STAR AVENUE,
SWINDON, SN2 1UJ
TELEPHONE 01793 413000
FACSIMILE 01793 413001
<http://www.esrc.ac.uk>

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Enquiry/Information Line: Between 9am and 5pm Monday to Friday 0303 123 1113 or 01625 545745

Further information about the Office of the Information Commissioner can be found at <http://www.ico.gov.uk/>

Yours sincerely,

Isabelle Unachukwu



Corporate Information Manager
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NORTH STAR AVENUE,
SWINDON, SN2 1UJ
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FACSIMILE 01793 413001
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