

399691-4c018bfd@whatdotheyknow.com

Business Services

Direct tel +44 (0)345 0700 203 (opt 1)

Date: 10 April 2017

Our Reference: 10366463

Dear Ms Leary

Re: Rugby Road, Hinckley

Thank you for your recent request for information, which we have treated at least in part as a request under the Environmental Information Regulations.

I can confirm the dates of the roadwork's carried out on Rugby Road, Hinckley from May 2016 until present are as follows;

1000482597 Major Works - 09/06/2016 to 26/08/2016 - From outside 1 to 5
1000513839 Minor Works - 28/10/2016 to 31/10/2016- Outside Number 84a
1000542869 Standard works - 04/01/2017 to 10/01/2017 - Outside Number 84a

I trust this information assists.

If you don't think we dealt with your request satisfactorily, you have the right to make a complaint. Please state the reasons for your complaint **in writing** to:

EIR Complaints Officer, Assurance Team, Floor 1, National Grid Gas Distribution, Ashbrook Court,
Central Boulevard, Prologis Park, Coventry CV7 8PE.

Your complaint will then be investigated and a response issued back to you within 40 working days of receipt of the complaint.

Appeals

If you are still unhappy following the outcome of the internal review process (detailed above), you can appeal the decision to the Information Commissioner by:

- Writing to the following address: Information Commissioner, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.
- Emailing casework@ico.org.uk
- Calling 01625 545745

Yours Sincerely

EIR Enquiries Officer

Securing our energy supply for future generations.