



**Guy's and St Thomas'**  
NHS Foundation Trust

Information Governance Department  
First Floor, South Wing  
St Thomas' Hospital  
Guy's and St Thomas' NHS Foundation Trust  
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London SE1 7EH

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10<sup>th</sup> November 2018

By email: [request-510600-61451113@whatdotheyknow.com](mailto:request-510600-61451113@whatdotheyknow.com)

Dear Sir or Madam,

**Re: FREEDOM OF INFORMATION REQUEST: 72285**

Please find below the response to your Freedom of Information request to Guy's and St Thomas' NHS Foundation Trust.

You may re-use this information (except for logos) under the terms of the Open Government Licence<sup>1</sup>. If you would prefer to receive the information in an alternative electronic format, please let us know.

*We understand that you have used Nueven to audit recruitment agencies on your framework since 2010. We are interested in knowing more about this.*

- 1) *How much did you pay Neuen for this in 2017, and to date in 2018.*

£0 (we do not use Neuen).

- 2) *Could the audit criteria please be disclosed in full for health workers detailing core criteria which could cause a core fail and minor criteria.*

We are unable to share this information; our audit criteria is sensitive and not in the public domain.

- 3) *Could anonymised copies of the last ten completed audit reports please be released including data on all core and minor criteria.*

As advised, we have not used Neuen for a number of years and irrespective, the criteria is commercially sensitive so that vendors cannot pre-prepare specific criteria in advance of audit.

- 4) *What is the job title, email address, and name of the individual within your framework who liaises with Neuen.*

We do not liaise with Neuen.

- 5) *Does LPP pass these audit reports to NHS Improvement? If so how are these sent and who receives them.*

No.

Please let us know if you require more details or further clarification. You can find out more about the Trust and our publication scheme at our website<sup>2</sup>.

If you are dissatisfied with our response, please use our FOI review process by contacting [foi@gstt.nhs.uk](mailto:foi@gstt.nhs.uk) or writing to:

Deputy Information Governance Manager (FOI Review)  
Information Governance  
1F South Wing  
St Thomas' Hospital  
Westminster Bridge Road  
London SE1 7EH

Please be aware that reviews will not be conducted via public forum, and we will require your name and contact address in order to respond.

If you remain dissatisfied after a review, you have the right under s50 of the Act to apply to the Information Commissioner's Office for a decision. Further details about this and the Act can be found on their website<sup>3</sup>.

Yours sincerely,



Martin Shaw  
Chief Financial Officer

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<sup>1</sup> Either version 3 or, at your discretion, any later version – <http://www.nationalarchives.gov.uk/doc/open-government-licence/>

<sup>2</sup> <http://www.guysandstthomas.nhs.uk/about-us/publications/foi/freedom-of-information.aspx>

<sup>3</sup> <http://www.ico.org.uk>