

Customer Services Improvement Directorate.

North West Correspondence Team UK Visas & Immigration Department 16 The Capital Old Hall Place Liverpool L3 9PP

Richard Roberts request-191730-1c7aca54@whatdotheyknow.com

14 January 2014 Our Reference: 30166

## Dear Mr Roberts

Thank you for your e-mail of 4 January, in which you ask for information about settlement processing times. Your request has been handled as a request for information under the Freedom of Information Act 2000.

You have requested the following information;

How many SET (LR) applications did you receive between 1 September 2013 and 30 September 2013?

We received 1190 SET (O) Long Residence applications in September 2013

How many of the SET (LR) applications received between 1 September 2013 and 30 September 2013 have been completed?

85 of which have been completed so far.

How many SET (LR) applications did you receive between 1 August 2013 and 31 August 2013?

We received 930 SET (O) Long Residence applications in August 2013

How many of the SET (LR) applications received between 1 August 2013 and 31 August 2013 have been completed?

635 of which have been completed so far.

In keeping with the Freedom of Information Act, we assume that all information can be released to the public unless it is exempt. In line with normal practice we are therefore releasing the information which you requested via the Home Office website.



I hope that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that the Home Office holds.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference 30166. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team
Home Office
Ground Floor, Seacole Building
2 Marsham Street
London SW1P 4DF

e-mail: info.access@homeoffice.gsi.gov.uk

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

Emma Byrne North West Correspondence Team