

Our Ref: 9900

4 November 2019

Tel: 01539 715511

Web: www.uhmb.nhs.uk

Ms Rebecca Moody

request-611475-01e9ecd9@whatdotheyknow.com

Dear Ms Moody

RE: REQUEST FOR INFORMATION UNDER THE FREEDOM OF INFORMATION ACT (FOI Act)

I refer to your email of 12/10/2019 and I am now able to provide the following response to your request.

You asked us to supply the following information: Our replies appear in bold type below.

1. *In the last 5 years, how many times has your trust/hospital suffered from a ransomware attack?
Please provide specific dates (months/years) if possible.*

One in May 2017

2. *How much downtime did this cause (in hours)?*

Approximately 48 hours

3. *Did you pay the ransom? If so, how much was the ransom?*

No

4. *What was the total cost of the incident to your hospital/trust?*

£29.6k

If you are unhappy with the way the Trust has handled your request, you may ask for an internal review by contacting: Phil Woodford, Associate Director of Corporate Affairs, Westmorland General Hospital, Burton Road, Kendal LA9 7RG.

For more information on our sites and services, including our latest Annual Report, please visit our website: <http://www.uhmb.nhs.uk>

Trust Headquarters:
Westmorland General Hospital
Burton Road
Kendal
LA9 7RG
Tel: 01539 716621

CHAIR: IAN JOHNSON
CHIEF EXECUTIVE: AARON CUMMINS

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

I hope this information has answered your question. If you require any further clarification or assistance regarding this request, please do not hesitate to contact the Freedom of Information office on 01539 715511. Please remember to quote the reference number above in any future communications.

Kind regards

MR PHIL WOODFORD
ASSOCIATE DIRECTOR OF CORPORATE AFFAIRS