

FREEDOM OF INFORMATION ACT 2000**THE ROYAL CORNWALL HOSPITALS NHS TRUST RESPONSE TO INFORMATION REQUEST****Date Request Received:** 24th October 2019**FOI Ref:** 8075**Requested Information**

- 1) In the last 5 years, how many times has your trust/hospital suffered from a ransomware attack? Please provide specific dates (months/years) if possible.
- 2) How much downtime did this cause (in hours)?
- 3) Did you pay the ransom? If so, how much was the ransom?
- 4) What was the total cost of the incident to your hospital/trust?

Response

- 1) In the last 5 years the Royal Cornwall Hospitals Trust has suffered from one ransomware attack
- 2) The Ransomware Attack caused approximately 4 hours of downtime for one user
- 3) The Royal Cornwall Hospitals Trust did not pay the Ransom
- 4) The Royal Cornwall Hospitals Trust had no direct cost for the ransomware attack incident. The Estimated Cost for this Attack was £43

Attachment(s)

None

Date Response Sent:

November 2019

Internal Review

- 1) Is it possible to provide the month and/or year of the attack

The month and year of the attack was November 2015