



**Northamptonshire Healthcare**  
NHS Foundation Trust

The Freedom of Information Team  
Information Governance Team Office  
1<sup>st</sup> Floor RCI Building  
Kettering Venture Park  
Kettering  
NN15 6EY

☎ 0300 0111133  
✉ [foi@nhft.nhs.uk](mailto:foi@nhft.nhs.uk)

Rebecca Moody

Sent via email only to:

<[request-611385-4178b750@whatdotheyknow.com](mailto:request-611385-4178b750@whatdotheyknow.com)>

05 November 2019

Dear Requester,

**Freedom of Information Act 2000 request: FOI1019009**

With reference to your request for information dated 12<sup>th</sup> October 2019, made under section 1(1) of the Freedom of Information Act: we write to advise you of the Trust's response as set out below:

Your questions are listed below with our responses in red:

- 1. In the last 5 years, how many times has your trust/hospital suffered from a ransomware attack?**  
*Please provide specific dates (months/years) if possible. **None***
- 2. How much downtime did this cause (in hours)?** **None**
- 3. Did you pay the ransom? If so, how much was the ransom?** **Not applicable**
- 4. What was the total cost of the incident to your hospital/trust?** **Not applicable**

This completes our response to your request for information. If you are unhappy with the response, please write to us giving your reasons and these will be addressed accordingly. For review of our decision you should write to:

Head of Clinical Systems and Governance  
Information Governance Team Office  
1<sup>st</sup> Floor RCI Building  
Kettering Venture Park  
Kettering  
NN15 6EY

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

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Chair: Crishni Waring

Chief Executive: Angela Hillery

Trust Headquarters: St Mary's Hospital, London Road, Kettering NN15 7PW Tel: 01536 410141 Fax: 01536 452040

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Find us on Facebook and LinkedIn: Northamptonshire Healthcare NHS Foundation Trust

Yours faithfully,

**The Freedom of Information Team**  
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Email: [foi@nhft.nhs.uk](mailto:foi@nhft.nhs.uk) | Web: <http://www.nht.nhs.uk>