

**Ansuya Patel**  
**Assistant Assurance & Governance Manager**



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**Tameside Hospital**  
**NHS Foundation Trust**  
**Fountain Street**  
**Ashton-Under-Lyne**  
**Lancashire**  
**OL6 9RW**

**Our Ref:** FOI 2016.311

08 July 2016

Barry Salmon  
request-343630-2211268e@whatdotheyknow.com

Dear Mr Salmon,

**Ref:** Request for information under Freedom of Information Act 2000

Thank you for your request for information received 04 July 2016. The Trust's response is as follows:

**Question 1:** Do you have any end point or anti-virus software installed on your network devices?

**Answer 1:** Tameside Hospital NHS Foundation Trust had anti-virus software installed on the network devices.

**Question 2:** Has your organisation ever been the victim of a ransomware attack which meant that an external hacker encrypted a PC or device or network within your organisation and demanded payment in order to decrypt the device? Y/N

**Answer 2:** The Trust has not been a victim of a ransomware attack.

**Question 3:** If Yes, How often have you experienced an attack in the last 12 months?

**Answer 3:** N/A.

**Question 4:** If Yes, How much did the attacker demand as a ransom for each attack?

**Answer 4:** N/A.

**Question 5:** How did you respond:

- a) We paid the ransom
- b) Threw away the device
- c) Used decrypter or other technology to regain the use of the encrypted device
- c) Other (Please describe)

**Answer 5:** N/A.

**Question 6:** Did you notify the police? Y/N

**Answer 6:** N/A.

**Question 7:** If yes, What was their advice?

**Answer 7:** N/A.

We provide information in accordance with our statutory obligations under the Freedom of Information Act. Please note that under the Privacy and Electronic Communications (EC Directive) Regulations 2003, Tameside Hospital NHS Foundation Trust asks not to receive unsolicited marketing communications.

Provision of this information does not constitute permission for its commercial re-use in the terms of the Re-Use of Public Sector Information Regulations 2005.

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If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, please write to the Chief Executive Karen James at the above address.

If you are not satisfied with the outcome of this request, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner's Office cannot make a decision unless you have exhausted the review/complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF  
<http://www.ico.gov.uk/>

Yours sincerely

**Ansuya Patel**

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