National Ambulance Rank Structure

Insignia and Post Descriptor



Chief Executive Officer



Director of Service Delivery



General Manager (Divisions)





Head of Clinical Governance Head of Clinical Education National Head of Ambulance Control



Paramedic Director





Head of Community Resilience Head of Air Ambulance Planning & Performance Manager (ACC) Deputy Head of Ambulance Control Head of Risk and Resilience Head of Ambulance Services (Divisions)



Clinical Training Manager
National Clinical Performance Manager
National Operations Manager (ACC)
Head of Professional Standards (ACC) Risk & Resilience Manager Head of PTS (ACC) Consultant Paramedic



Special Operations Manager National Duty Manager (ACC) Clinical Governance and Quality Lead Risk and Resilience Advisor Area Service Manager

Clinical Research Paramedic Clinical Education Specialist

Clinical Training Officer Education Programme Lead



Practice Placement Educator Performance Manager



SORT Team Leader Ambulance Control Supervisor (ACC) Community Resuscitation Development Officer Clinical Team Leader

- 1) Any manager who <u>fulfils</u> an Operational management/supervisory management role and who <u>has the following qualifications</u> (Emergency Medical Dispatcher, 1st Responder, Ambulance Care Assistant, Ambulance Technician, Registered Nurse and Ambulance Paramedic) and who has <u>undertaken or is due to undertake</u> additional training as a operational, tactical and strategic commander can wear the rank indicated by their note above. Although a role may be listed above <u>only those managers</u> who fulfil the operational criteria are eligible to wear an operational rank marking. If a post holder holds a clinical ambulance qualification and are <u>not listed</u> above then they <u>are not</u> eligible to wear a rank marking
- 2) Ambulance Control staff wear a dark blue epaulette. Ambulance Control supervisor 1 pip and Ambulance Control National Duty Manager 3 pips.
- 3) PTS staff wear a light blue epaulette. PTS and Regional Scheduled Care Control Team Leader 1 pip and PTS Area Service Manager (non generic only) 3 pips
- 4) SORT staff when involved in certain incidents may wear black on dark green epaulette.
- 5) The Operational Management Team (OMT) will review this document annually or approve changes as and when a change is recommended