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24 July 2018

Ms Ruth Grocock
sent via email
request-499990-30935a1f@whatdotheyknow.com

Our Ref: CAS-406739-5S8RNC

Dear Ms Grocock,

Your request for information

Thank you for your email of 21 July 2018 sent to our enquiries@ofsted mailbox in which you requested the following information:

- how many recorded complaints you have against this nursery and how you went about investigating them.
- what hygiene rating did you give them?
- how is this nursery funded?
- how much PROFIT does it make
- confirm how many children leave this Nursery every year due to bad experiences with the management and operation
- all information relating to safeguarding concerns you have been made aware of over the last 7 years for this Nursery.

We will consider your request under the Freedom of Information (FOI) Act 2000 and any other legislation that may apply.

You have also sent several queries which will be responded to separately.

Should there be any problems or difficulties in processing your request, we will be in touch with you again shortly. Otherwise, we will respond to your request within 20 working days from the date we received it, as required by the Act.

This should be by 20 August 2018, however, if we can respond sooner we will do so.

If you have any queries or concerns about the content of this letter, please do not hesitate to contact me.

Yours sincerely

Sally Telford
Information Delivery Co-ordinator
Information Management Team