

Customer Service Operations UK Visas & Immigration Department 16 The Capital Old Hall Place Liverpool L3 9PP

Intisar Ali Chauhan request-244413-038aa42f@whatdotheyknow.com

14 January 2015 Our Reference: 33810

Dear Intisar

Thank you for your email of 15 December 2014, in which you ask for information regarding possible Home Office published policy to mark a passport following an in-country refusal. Your request has been handled as a request for information under the Freedom of Information Act 2000.

You have requested the following information;

I would like to know whether there is any Home Office published policy to mark a passport following an in-country refusal when returning the passport to the applicant whose existing leave is still valid.

We can confirm that no such policy exists. If there was any reason why we would want to curtail the applicant's extant leave, then there is published guidance for this. https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/352709/Curtailment_v1 2.0_EXT.pdf

We contacted all 3 Permanent Migration Policy teams (Nationality, European and Settlement) and all of them advised that no such policy is in place.

Temporary Migration has no published policy in relation to marking customer's passports following the refusal of their application where their existing leave is still valid.

In keeping with the Freedom of Information Act, we assume that all information can be released to the public unless it is exempt. In line with normal practice we are therefore releasing the information which you requested via the Home Office website.

I hope that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that the Home Office holds.



If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference number **33810.** If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team Home Office 3rd Floor, Peel Building 2 Marsham Street London SW1P 4DF

e-mail: info.access@homeoffice.gsi.gov.uk

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

We also value your feedback, please use the link below to access a brief anonymous survey to help us improve our service to you":

http://www.homeofficesurveys.homeoffice.gov.uk/s/108105TAZNG

Yours sincerely

Cliff Walls
Customer Service Operations