



UK Visas
& Immigration

Freedom of Information
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FOI Reference: FOI2024/05681

6 August 2024

Dear Tom Hartley,

Thank you for your email of 7 July 2024 in which you request information regarding the number of super priority applications for Indefinite Leave to Remain (ILR) which are processed within the service standard. Your request has been handled as a request for information under the Freedom of Information Act (FOIA) 2000.

Information Requested

Could you provide statistics on the proportion of Super Priority applications for ILR which are processed (e.g. either accepted or rejected) within the 1 day timeframe stated on your website? Please provide a breakdown by application type, as well as any data held on categorised reasons for the delayed applications (e.g. not enough information provided by applicant, not enough staffing capability, etc).

Response

Under section 12(1) of the FOIA, the Home Office is not obliged to comply with an information request where to do so would exceed the appropriate limit. We estimate that the cost of locating and collating any relevant information and extracting the information to meet your request would exceed the appropriate limit of £600 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. We are therefore unable to comply with it. The £600 limit is based on work being carried out at a rate of £25 per hour, which equates to 24 hours of work per request. The cost of locating, retrieving and extracting information can be included in the costs for these purposes.

This is because the information you have requested in relation the reasons for why an application may be delayed is not held in a reportable format. In order to respond to your request, we would need to complete a manual trawl of records to identify this information. It is estimated that the time taken to search for and collate any information falling within the scope of your request would exceed the appropriate limit, therefore section 12(1) of the Act is engaged.

However, I can inform you that the Home Office publishes data on the percentage of applications for each immigration route processed within service standard and this information can be found under the visa and citizenship data at the following link:

www.gov.uk/government/collections/migration-transparency-data

It is difficult for us to suggest how you could narrow your request. However, if you wish to submit a revised request, we would be happy to consider it. I should also point out that if you submit a revised request, it is possible that other exemptions in the Act might apply.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to: foirequests@homeoffice.gov.uk, quoting reference **FOI2024/05681**. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request would be reassessed by staff who were not involved in providing you with this response. If you were to remain dissatisfied after an internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the FOIA.

A link to the Home Office Information Rights Privacy Notice can be found in the following link. This explains how we process your personal information:

www.gov.uk/government/publications/information-rights-privacy-notice

Yours sincerely

R Dunn
Customer Operations Support Services

We value your feedback, please use the link below to access a brief anonymous survey to help us improve our service to you:

www.homeofficesurveys.homeoffice.gov.uk/s/108105TAZNG