

Department for Work and Pensions (DWP)
Central Freedom of Information Team

XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX@xxx.xxx.gov.uk

Our reference: Fol 1257

Date: 20 April 2017

Dear Mr Lee Jefferson

Thank you for your Freedom of Information request received on 24 March 2017. You asked:

Please kindly provide a sample copy of the document you provide to a claimant who is on Income Based Employment and Support Allowance which would serve as proof to pharmacists, dental staff, etc that the claimant is in receipt of this benefit and as such does not pay for prescriptions or dental treatment. Please keep in mind the standard dental checkups are six months apart so the dentist would need to have an expiry date or renewal date on such documentation. Similarly the pharmacist would need to type the expiry date/renewal date of the document into their computer system.

DWP Response:

Please find attached a sample copy of an ESA Proof of Benefit letter issued to customers.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to: DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745