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Information Governance Manager



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Tameside and Glossop Integrated Care
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Our Ref: FOI 2020.018
13 January 2020

Ms Rita Gillespie
request-632752-ed398ac6@whatdotheyknow.com

Dear Ms Gillespie

Ref: Request for information under Freedom of Information Act 2000

Thank you for your request received 09 January 2020. The Trust's response is as follows:

Request: Patient Reported Outcome Measures (PROMs) assess the quality of care delivered to NHS patients from the patient perspective. Currently covering two clinical procedures, PROMs calculate the health gains after surgical treatment using pre- and post-operative surveys.
The two procedures are: hip replacements & knee replacements

Question 1: What method(s) is your Trust using to gather and collate PROMs data?

Answer 1: NHS England is responsible deciding what conditions and procedures should be included in the national collection and what criteria are used to measure the outcome following treatment.
NHS Digital are commissioned by NHS England to collate, process and publish the data as Official Statistics
The Trust has responsibility to ensure that all patients in cohort are provided with the opportunity to participate in PROMs for both Q1 & Q2 questionnaires.
The Trust actions reported outcomes.
Process – PROMs Questionnaires are provided to the patients on attendance to the Pre-operative Assessment unit, by the reception staff, along with information.
The completed Questionnaire is collected by our PROMs questionnaire service provider, a de-centralised approved PROMs supplier.
The supplier also sends Q2 on behalf of the Trust

Question 2: Do you use an electronic solution to gather this data, is it paper-based, or both?

Answer 2: Paper based.

Question 3: If electronic, what solution(s) are you using?

Answer 3: N/A.

Question 4: Who is responsible for the gathering and collation of PROMs data within your Trust (name & job title)?

Answer 4: A Multi-Disciplinary Team approach is taken jointly and overseen by the Clinical Effectiveness & Audit Team and Lead Orthopaedic Consultant for PROMS.

We provide information in accordance with our statutory obligations under the Freedom of Information Act. Please note that under the Privacy and Electronic Communications (EC Directive) Regulations 2003, Tameside and Glossop Integrated Care NHS Foundation Trust asks not to receive unsolicited marketing communications.

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If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, please write to the Chief Executive Karen James at the above address.

If you are not satisfied with the outcome of this request, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner's Office cannot make a decision unless you have exhausted the review/complaints procedure provided by the Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
<http://www.ico.gov.uk/>

Yours sincerely

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Chief Executive – Karen James OBE
Chairman – Jane McCall

