

Freedom of Information Acknowledgment

---

Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

By email

27th March 2019

Freedom of Information Act (FOIA) 2000

Request For Information-Acknowledgment

**Reference: FOI201903046**

Dear Mr White,

Thank you for your request for the following information:

*Total Profit southern water have made before tax since privatisation*

Your request was received on 25th March 2019 and is being dealt with under the terms and conditions of the FOIA 2000, as the information requested does not fall under the definitions of the EIRs which can be found at the following link:

<http://www.legislation.gov.uk/ukxi/2004/3391/contents/made>

You will then receive the information requested within 20 working days unless a legal exemption prevents us from disclosing the information to you. If we do not hold the information we will advise you and where possible will direct you to the location of where you can access the relevant information.

It is our preferred method to respond to you by email unless you specifically advise us otherwise.

Once a FOI/EIR request is answered, it is considered to be in the public domain. To promote transparency, Ofwat may publish the response and any material released on our website in the [FOI disclosure section](#). Any personal information in the letter will be removed before publishing. This document will be held in accordance with Ofwat's retention and disposal schedule which can be found in our Publication Scheme at the following link <https://www.ofwat.gov.uk/publication/retention-disposals-policy/>. If you have any concerns how Ofwat processes your personal data please contact the Data Protection Officer at [FOI@ofwat.gsi.gov.uk](mailto:FOI@ofwat.gsi.gov.uk). To view Ofwat's full privacy policy please go to <https://www.ofwat.gov.uk/publication/privacy-policy/>

Freedom of Information Acknowledgment

---

Centre City Tower, 7 Hill Street, Birmingham B5 4UA  
21 Bloomsbury Street, London WC1B 3HF

If you have any queries or concerns with regard to the content of this email please do contact me, quoting the reference number.

Further information concerning your rights is available from the Information Commissioner's Office at:

<https://ico.org.uk/>

or

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow

Yours sincerely,

Sam Collenette