

FOI request - Reference: FOI-328099797

Title: Procurement status and plans for eBrokerage, and/or Visit Charge Processing solutions in 2021 through 2022

Your request:

Dear Sandwell Metropolitan Borough Council,

Under FOI please provide the following information relating to how the Council brokers and pays providers for the adult social care packages it commissions:

Regarding care brokerage:

1. Does the Council have any plans to a) procure an eBrokerage cloud software solution (for brokering commissioned care packages across its care providers, primarily but not restricted to only domiciliary care) in 2021/2022, and if so when, b) via which procurement route, and c) provide the contact name for the relevant procurement lead / the name of the department leading the procurement within the Council, as well as an indication if, and when / how the Council intends to contact or is willing to engage with the market, plus if the Council would be interested in receiving information in this regard?

And regarding visit charge processing for paying commissioned care providers against the services they have delivered on behalf of the Council:

2. Does the Council have any plans to a) procure a Provider Payment/Council Self-billing cloud software solution (for processing and calculating visit data submitted by commissioned care providers for the visits they have undertaken on behalf of the Council, primarily but not restricted to only domiciliary care) in 2021/2022, and if so when, b) via which procurement route, and c) provide the contact name for the relevant procurement lead / the name of the department leading the procurement within the Council, as well as an indication if and when / how the Council intends to contact or is willing to engage with the market, plus if the Council would be interested in receiving information in this regard?

Many thanks.

Yours faithfully,

Peter Briggs

Date of request:

21/04/2021

Any attached files:

Yes