

Peter Briggs Via email Governance Services
West Offices
Station Rise
York
YOI 6GA

Email: information.governance@york.gov.uk

**Tel:** 554145 **Reference:** CGT/00680

12 May 2021

Dear Peter

Please see below the response to your enquiry under the Freedom of Information Act (FOIA) or Environmental Information Regulations (EIR).

## Regarding care brokerage:

1. Does the Council have any plans to a) procure an eBrokerage cloud software solution (for brokering commissioned care packages across its care providers, primarily but not restricted to only domiciliary care) in 2021/2022, and if so when, b) via which procurement route, and c) provide the contact name for the relevant procurement lead OR if Council privacy policy so requires, the name of the department leading the procurement within the Council, as well as an indication if, and when / how the Council intends to contact or is willing to engage with the market, plus if the Council would be interested in receiving information in this regard?

## **Not Currently**

And regarding visit charge processing for paying commissioned care providers against the services they have delivered on behalf of the Council:

2. Does the Council have any plans to a) procure a Provider Payment/Council Self-billing cloud software solution (for processing and calculating visit data submitted by commissioned care providers for the visits they have undertaken on behalf of the Council, primarily but not restricted to only domiciliary care) in 2021/2022, and if so when, b) via which procurement route, and c) provide the contact name for the relevant procurement lead OR if Council privacy policy so requires, the name of the department leading the procurement within the Council, as well as an indication if and when / how the Council intends to contact or is willing to engage with the market, plus if the Council would be interested in receiving information in this regard?

Corporate Director Customer and Corporate Services: Ian Floyd



## Not currently

If you are dissatisfied with our response you have the right to ask for an independent review of how your enquiry was handled and responded to. This can be done by contacting us at <a href="mailto:information.governance@york.gov.uk">information.governance@york.gov.uk</a> within 40 working days of receiving your response, stating your reason(s) why you are dissatisfied.

If you remain dissatisfied following the internal review response you can contact the Information Commissioner, contact details below:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Tel: 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a

national rate number Fax: 01625 524 510

Or email: casework@ico.org.uk (please include your telephone number)

Yours sincerely,

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Sarah l'Anson

Commissioining Manager