



## Northamptonshire County Council

By Email  
David Hanson  
[request-586456-2f63055a@whatdotheyknow.com](mailto:request-586456-2f63055a@whatdotheyknow.com)

Please ask for: Freedom of Information  
Tel: 01604 368360  
Our ref: FR9293a  
Your ref:  
Date: 1<sup>st</sup> August 2019

Dear Mr Hanson,

### **Information Request: FR9293a**

Thank you for your Freedom of Information request dated 3<sup>rd</sup> July 2019 received by us on 4<sup>th</sup> July 2019. Your request has been dealt with under the Freedom of Information Act and is detailed below in italics with our response in bold.

(Please note the extract below has been taken directly from your original information request and is unedited).

### **Our Response**

The Freedom of Information Team has been provided with the following information in response to your recent request on behalf of Northamptonshire County Council (NCC).

*In your response to FOI request FR9293 you responded as follows:*

1. *"Is the council in the process of procuring a replacement for its Carefirst social care system? If so, please indicate whether this process is in flight or has been concluded"*
2. *If so, which procurement process are you following / did you follow?*

*The council has recently concluded a procurement for this requirement. The procurement was conducted via a purchase through G Cloud"*

*Thank you for this response. Some further questions:*

1. *Which supplier and product did the council select?*  
**The supplier is OLM and the product is ECLIPSE.**



2. *What is the capital cost of the new system?*

**The overall value of the contract is in the public domain on the Northamptonshire County Council contracts register but the specific breakdown of the capital costs that fall within scope of your request are considered commercially sensitive by the 3rd party supplier. Therefore we consider this information exempt from disclosure under the FOIA 2000 in line with Section 43 (2) of the same Act.**

3. *What are the annual support costs, and when do they apply from?*

**The overall value of the contract is in the public domain on the Northamptonshire County Council contracts register but the specific breakdown of the annual support costs that fall within scope of your request are considered commercially sensitive by the 3rd party supplier. Therefore we consider this information exempt from disclosure under the FOIA 2000 in line with Section 43 (2) of the same Act. Annual support costs apply after the product is fully implemented.**

4. *The Council is about to be divided into two authorities. What prices have been agreed for (a) adapting the single system into 2 systems and (b) support costs for each of the two new authorities?*

**The costs contemplate the split of the contract into two or more future bodies but the specific prices that fall within scope of your request are considered commercially sensitive by the 3rd party supplier. Therefore we consider this information exempt from disclosure under the FOIA 2000 in line with Section 43 (2) of the same Act.**

5. *What is the contract duration?*

**The contract duration is 4 years.**

6. *Was this a competitive procurement? If so, please provide copies of the evaluation documents – statement of requirements, questions, demo scenarios etc*

**The procurement was conducted via G Cloud.**

**The full details of the exemption we are relying on is set out below:**

**Section 43 Commercial interests.**

**(1) Information is exempt information if it constitutes a trade secret.**

**(2) Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).**

**(3) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, prejudice the interests mentioned in subsection (2).**

The information supplied is provided for private use, such as non-commercial research purposes, and news reporting. Any other type of re-use will require the permission of the copyright owner under the Re-use of Public Sector Information Regulations 2015.

If you are unhappy with the response, you can ask the Council to review it. To do this please write to the address below:

Mr Simon Deacon  
Reviewing Officer  
Northamptonshire County Council  
One Angel Square  
Angel Street  
Northampton  
NN1 1ED

Email [dataprotection@northamptonshire.gov.uk](mailto:dataprotection@northamptonshire.gov.uk)

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the information Commissioner for a decision at the following address:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Or, if you have any complaints in respect of your information request please complete the on-line comments form that can be found at [www.northamptonshire.gov.uk](http://www.northamptonshire.gov.uk), along with a full set of guidance.

Yours sincerely

Freedom of Information/Data Protection Team  
Business Intelligence and Project Management  
E-Mail- [freedomofinformation@northamptonshire.gov.uk](mailto:freedomofinformation@northamptonshire.gov.uk)