

Our Ref: EB/LB

6 July 2010

Nicola
request-38199-bff48ae3@whatdotheyknow.com

Dear Nicola,

Freedom of Information (Scotland) Act 2002

I refer to your request, sent via the What Do They Know website, dated 16 June 2010 (which we received 16 June 2010) requesting the following information:

"Can you please tell me the following:

- 1. How you procure Construction Consultancy Services**
- 2. How you procure Construction Contractors**
- 3. If, by your own framework, please tell me:**
 - a. The titles and content of the relevant frameworks**
 - b. Who is on the current frameworks?**
 - c. The start and end dates of the frameworks**
 - d. Any possible extension periods to the frameworks**
 - e. The name and contact email of person responsible for the frameworks."**
1. NorthLink is a tenant of shared use offices or a user of shared use harbour facilities. As such, Construction Consultancy Services are normally procured by the building owners or harbour authority.
2. NorthLink operates ferry services and as such does not procure Construction Contractors. When small scale building alteration work has been done this has been tendered in compliance with relevant regulations.
3. NorthLink has no framework.

If you are not content with this response, you should in the first instance submit your complaint, within 40 working days, stating the reasons for your dissatisfaction, to:

Cynthia Spencer
Commercial Director
NorthLink Ferries Ltd
Stromness Ferry Terminal
Ferry Road
Stromness
Orkney
KW16 3BH

who will initiate an appeals process, under which the complaint will be investigated. A response will be provided within 20 working days of receipt of the complaint.

If your complaint is not resolved to your satisfaction, please contact the Information Commissioner at the following address:

Kevin Dunion
Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS
Telephone: 01334 464610
Email: enquiries@itspublicknowledge.info

Yours sincerely

A handwritten signature in black ink, appearing to read 'E Barclay', with a stylized flourish at the end.

Eddie Barclay
Senior Manager – Shore Support Services

Direct Tel: 01856 852080
Email: eddie.barclay@northlinkferries.co.uk