



## UK Visas & Immigration

Enakshi A Pasricha  
Email: [request-624649-a76aebb2@whatdotheyknow.com](mailto:request-624649-a76aebb2@whatdotheyknow.com)

Freedom of Information  
Central Correspondence Team  
Central Operations  
PO Box 3468  
Sheffield  
S3 8WA

Email:  
[FOIRequests@homeoffice.gov.uk](mailto:FOIRequests@homeoffice.gov.uk)

[www.gov.uk/ukvi](http://www.gov.uk/ukvi)

FOI Reference: 56726

31 December 2019

Dear Enakshi A Pasricha

Thank you for your enquiry of 2 December in which you requested information on processing times for a Tier 2 visa. Your request has been handled as a request for information under the Freedom of Information Act 2000.

### Information Requested

*I wanted information with regard to the average processing times for a tier-2 visa using the new UKVCAS system as opposed to the old system. If possible I'd also like to know if there is a difference in processing times based on the location of the Sophie Steria centre.*

### Response

I confirm that the Home Office holds the information which you have requested. However, we believe that the information is already reasonably accessible to you. It can be found at:

<https://www.gov.uk/government/publications/in-country-migration-data-august-2019>

Section 21(1) of the FOIA exempts the Home Office from having to provide you with this information, because it is already reasonably accessible to you. If you have any difficulties in accessing this information at the source which I have indicated, please contact me again.

In relation to your second point, there is no difference in processing times when using different sites. The data is transferred to UKVI within the hour of the biometrics being taken.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to [foirequests@homeoffice.gov.uk](mailto:foirequests@homeoffice.gov.uk), quoting reference 56726. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request will be reassessed by staff not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

K Wells  
Central Operations

We value your feedback, please use the link below to access a brief anonymous survey to help us improve our service to you:

<http://www.homeofficesurveys.homeoffice.gov.uk/s/108105TAZNG>