



UK Visas
& Immigration

North West Correspondence Team
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FOI Reference 26256

J M Galasso

request-148636-2f4bace2@whatdotheyknow.com

4 November 2013

Dear J M Galasso

Thank you for your enquiry of 05 February 2013 in which you requested information on Indefinite Leave to Remain (Set (O)) postal applications. This has been dealt with as a request for information under the Freedom of Information Act 2000. Please accept our apology for the delay in responding.

Please see the information below in response to your questions.

1- How many postal SET (O) applications under the "Other purposes or reasons not covered by other application forms" categories were received by UKBA in the calendar month of November 2012 and, specifically, the week commencing 12 November 2012 (ending 16 Nov 2012)?

Due to the volume of Freedom of Information requests received we are unable to provide responses to specific time frames or breakdown of application types beyond the application form used by the main applicant. The information we have provided is by application form and by month. I can advise that we received 2,249 Indefinite Leave to Remain (Set (O)) postal applications in November 2012

2- Of the above received applications in the "Other purposes or reasons not covered by other application forms" category, how many have been processed, ie, decided to date, again for both the month of Nov 2012 and the week commencing 12 Nov 2012?

3- How many postal SET (O) applications in all categories were received by UKBA in November 2012 and of these how many have been decided to date?

In relation to question 2 and 3, as mentioned previously, details for specific application types within SET (O) are not available, however I am able to advise that of the 2,249 applications received, a total of 1,459 received a decision.

4- What is the average time it takes UKBA to despatch decision on postal SET (O) applications in the "Other purposes or reasons not covered by other application forms" category, after biometric enrolment letters have been issued? (over the last six months of 2012, please).

As mentioned in response to questions 1 to 3, details for specific application types within SET (O) are not available. However, I am able to show in the table below the average processing time for the last six months from application to enrolment.

Month & Year Despatched	AVG Creation to Despatch
Nov-12	164
Dec-12	140
Jan-13	158
Feb-13	147
Mar-13	121
Apr-13	148

All figures quoted have been derived from management information and are therefore provisional and subject to change. This information has not been quality assured under National Statistics protocols. Figures relate to postal applications for the main applicants only. The processing times are based on the average number of calendar days and relate to applications that have completed that stage of the process only. The data presented was generated on 9 October 2013.

I hope this is of help to you. If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference 26256. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team
Home Office
Ground Floor,
Seacole Building
2 Marsham Street
London SW1P 4DF

E-mail: FOIRequests@homeoffice.gsi.gov.uk.

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

North West Correspondence Team