



Home Office

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J M Galasso  
request-148636-  
2f4bace2@whatdotheyknow.com

08 April 2013

Dear J M Galasso

**Freedom of Information request (our reference: 26256)**

I am writing in response to your e-mail of 19 March 2013, in which you ask for an internal review of the time taken by the UKBA to respond to your Freedom of Information (Fol) request of 5 February 2013.

I have now completed an internal review. I confirm that I have not previously been involved in the handling of your request.

Section 10(1) of the Fol Act requires that the Home Office should have informed you whether the information you requested was held, and if appropriate, have provided it to you within 20 working days of your request being received. Section 10(3) of the Fol Act requires that the Home Office should have informed you within this 20 working day period if additional time was required to consider the public interest considerations affecting the information you have requested. It is clear to me that neither of these conditions were met.

I apologise on behalf of the Department for the length of time which it is taking to provide you with a response to your request. We have received an unusually high volume of Freedom of Information requests which has had an impact on processing times. We are working through a queue of cases and we expect to be in a position to respond to your request this month. I confirm your request is under active consideration and is being treated as a matter of priority.

If you remain dissatisfied with this response to your complaint, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Yours sincerely,

L. Galarza  
Information Services Centre

Switchboard 020 7035 4848

E-mail [info.access@homeoffice.gsi.gov.uk](mailto:info.access@homeoffice.gsi.gov.uk)