

## 13/14 Apply and Assess and Service Foundation

The Learning Team

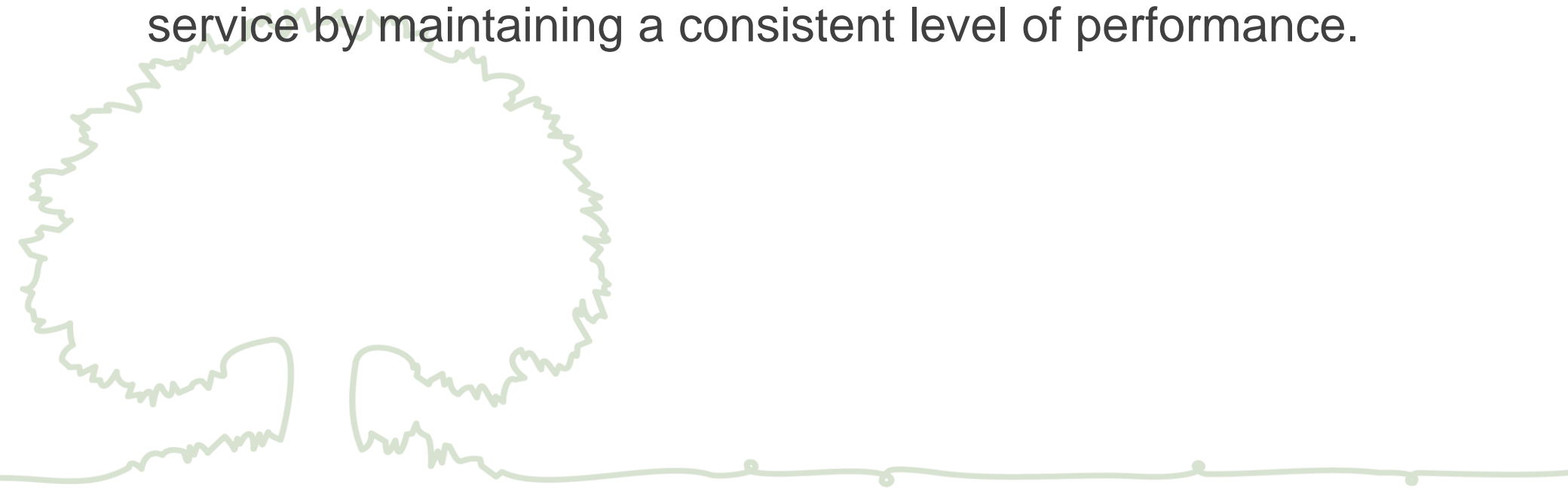
JANUARY 2013

# Introduction

- This session is an opportunity to review and discuss changes that will impact upon new and continuing students for the AY13/14
- “Apply and Assess” will look at policy and system changes that are relevant to new and continuing students applying for student finance in AY13/14
- “Service Foundation” will look at rollover changes and enhancements that are relevant to new and continuing students applying for student finance in AY13/14

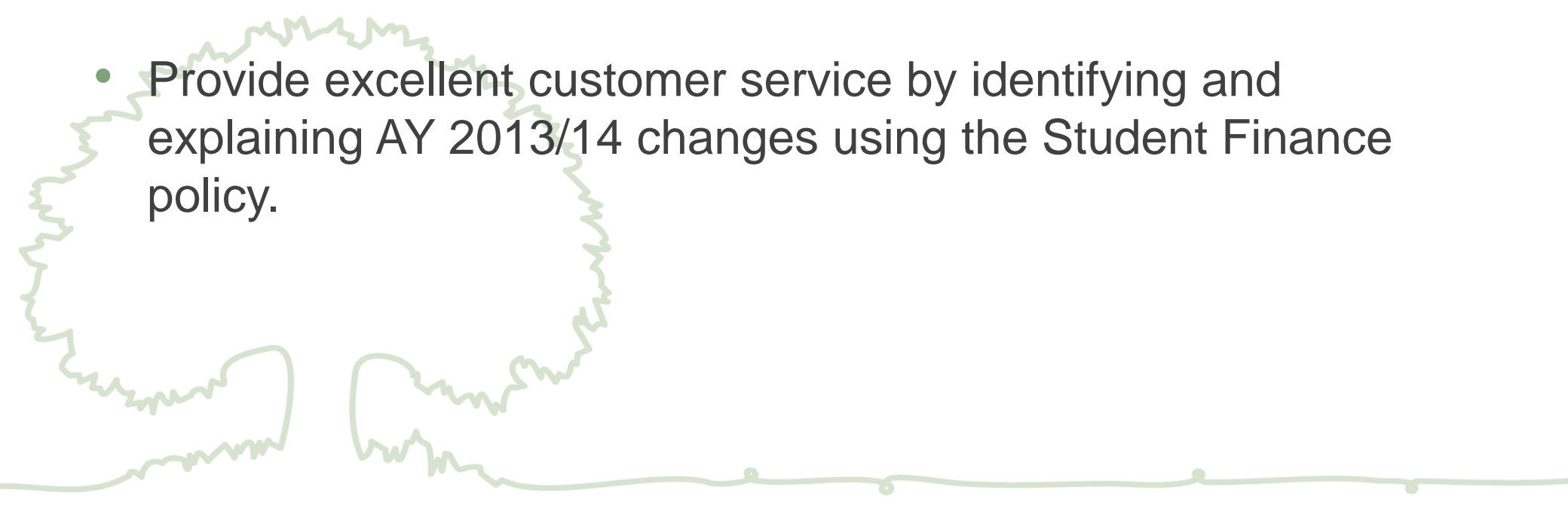
# Introduction

- The purpose of this session is to identify these changes and apply them to real-world situations while delivering a consistent level of service.
- The purpose of this session is also to enhance customer service by maintaining a consistent level of performance.



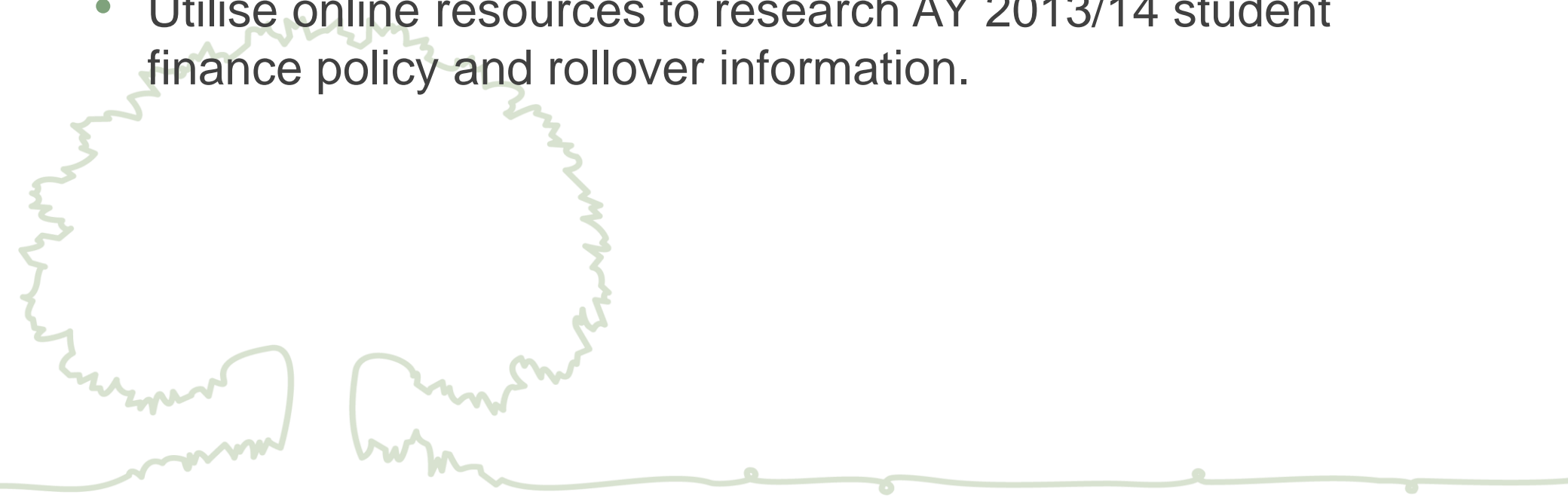
# Learning Objectives

By the end of this session, you will be able to:


- Apply AY 2013/14 student finance policy to determine entitlement to student support for new students using guidance material.
  - Provide excellent customer service by identifying and explaining AY 2013/14 changes using the Student Finance policy.
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# Learning Objectives

- Using the material provided, identify rollover and system enhancements as a result of changes to AY 2013/14 student finance policy.
- Utilise online resources to research AY 2013/14 student finance policy and rollover information.




# Highlights

- Policy Changes
  - Support Available
  - Change to Repayment Thresholds
  - SFNI & SFW Students
  - System Enhancements
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# Grants for Dependants

- For AY 2013/14, the way that Grants for Dependants (GFD) are financially assessed is changing
- GFDs moving to Prior Financial Year assessment as apposed to taking estimates of the net income for the Academic Year ahead.
- For partners and other adult dependants this will be gross taxable income. For child dependants this will be net income.
- Income submitted by partners will be subject to a VHI check England Only. Income from other adult dependants will not be VHI checked.

# Grants for Dependents

- Financial commitments and disregards for continuing students in AY13/14 will continue to supply details of prior and ongoing financial commitments for the current AY. They will also be subject to the current disregards that are applied to family situations which are used in the calculation of GFDs.
  - From 13/14 new students will not have to supply details of financial commitments for the current AY. New students will be subject to new disregards which will be used in the calculation of GFDs.
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# Grants for Dependants

- **New** and **continuing** students in AY13/14 who apply for Childcare Grant (CCG) may have their 1<sup>st</sup> instalment of CCG capped
- No childcare provider details provided = the lower of £115 per week or 85% of estimated childcare costs
- Will only ever apply to 1<sup>st</sup> instalment of CCG
- Childcare provider details provided = reassessment of CCG entitlement and identification and payment of underpayment