



4 September 2018

Email: [request-507424-1c46eb00@whatdotheyknow.com](mailto:request-507424-1c46eb00@whatdotheyknow.com)

Dear Gurpreet Narwan,

## **FREEDOM OF INFORMATION REQUEST**

Thank you for your request for information received on 6 August 2018 about problem gambling.

The University's response is provided below.

**Could you please outline the measures you have in place to support students who seek help with problem gambling?**

The University does not currently have any specific formal policies or guidance in this area. However, work is due to begin this autumn to draft a gambling and spending addiction policy.

The University would seek to support students in this position in whichever way they would find most useful. The University would offer individual in-house support according to the needs of the student. This may include support from the University's Money Advice and Funds Service and support from the University's Wellbeing Service with signposting to external support agencies as appropriate.

**Please specify the number of times the university has been contacted by students who seek support or advice for gambling in 2017-18 , 2016-17 , 2015-16, 2014-15,2013-14 (with an annual breakdown and gender breakdown of the pupil)**

The University does not hold this information. The information recorded when a student seeks advice or support from the Money Advice and Funds Service or the Wellbeing Service does not include a specific category for gambling.

If you are dissatisfied with the way in which your request has been handled, you may request an internal review and should contact me again in the first instance.

If you then believe that your request has not been dealt with properly, you may apply to the Information Commissioner for a decision at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely

J Anstee