



## Valuation Office Agency

Via email: [Jack Airey](#)

### Chief Executive's Office Valuation Office Agency

Wingate House  
93/107 Shaftesbury Avenue  
London  
W1D 5BU

Email [statistics@voa.gsi.gov.uk](mailto:statistics@voa.gsi.gov.uk)

Your Reference: FoI 11761669.2/CEO  
Date: 18<sup>th</sup> December 2013

Dear Mr Airey

### **Freedom of Information Act 2000 (FOIA) –Request**

Thank you for your request for Private Rental Market Statistical Data for Tower Hamlets between March 2001 and March 2011, which was received by the Valuation Office Agency (VOA) on 27<sup>th</sup> November 2013.

I can confirm that the VOA holds information falling within the description specified in your request.

However, we estimate that the cost of complying with these requests would exceed the appropriate limit, specified in regulations, which represents the estimated cost of one person spending 3½ working days in locating, retrieving and extracting all of the information within scope of your request. Under section 12 of the FOIA the VOA is not obliged to comply with your request and we will not be processing your request further.

I include an Appendix which sets out the legislation in full and your appeal rights.

Yours Sincerely,  
Hayley Butcher  
Information & Analysis

## **Appendix - Freedom of Information Act, 2000 (request)**

<http://www.legislation.gov.uk/ukpga/2000/36/contents>

### **Section 12 refers to an exemption where cost of compliance exceeds appropriate limit.**

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

(2) Subsection (1) does not exempt the public authority from its obligation to comply with paragraph (a) of section 1(1) unless the estimated cost of complying with that paragraph alone would exceed the appropriate limit.

(3) In subsections (1) and (2) “the appropriate limit” means such amount as may be prescribed, and different amounts may be prescribed in relation to different cases.

(4) The Secretary of State may by regulations provide that, in such circumstances as may be prescribed, where two or more requests for information are made to a public authority—

(a) by one person, or

(b) by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign,

the estimated cost of complying with any of the requests is to be taken to be the estimated total cost of complying with all of them.

(5) The Secretary of State may by regulations make provision for the purposes of this section as to the costs to be estimated and as to the manner in which they are to be estimated.

### **Your appeal rights**

If you are not happy with this reply you may request a review by writing to The Chief Executive's Office: Customer Service Team, Valuation Office Agency, Wingate House, 93/107 Shaftesbury Avenue, London, W1D 5BU. email: [customerservices@voa.gsi.gov.uk](mailto:customerservices@voa.gsi.gov.uk) . You must request a review within 2 months of the date of this letter.

It would assist our review if you set out which aspects of the reply concern you and why you are dissatisfied.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Valuation Office Agency. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.