

# Proposal - Front Disc

**No Booking, No Ride**

Licenced private hire vehicle

VRM **XM62MKP**

LN **42568**

EXP  
**29 09 13**

Licenced to carry **05** passengers



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complaint about this vehicle  
or driver please contact us.

Email: [tph.comms@tfl.gov.uk](mailto:tph.comms@tfl.gov.uk)

Phone: 0845 300 7000

Web: [tfl.gov.uk/contactcabs](http://tfl.gov.uk/contactcabs)

Please quote the vehicle licence number:

Expires: **29 MAY 2013**



# Proposal – Rear Plate



## Pre-booked only

Licenced private hire vehicle

VRM **XM62MKP**

LN **42568**

EXP **29 09 13**

Licenced to carry **05** passengers



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Please quote the vehicle licence number:

**42568**

Expires: **29 MAY 2013**



**Pre-booked only**

Licensed private hire vehicle

LN **42568**

EXP **29 09 13**

Licensed to carry **05** passengers

VRM **XM62MKP**



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**42568**

Expires: **29 MAY 2013**



## Pre-booked only

Licenced private hire vehicle

VRM **XM62MKP**

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Please quote this licence number:

**42568**

Expires: **29 MAY 2013**





42568

29

09

13

Licensed to carry 05 passengers

XM62MKP



Transport for London

29  
09  
13

42568

Licenced Private Hire Vehicle

XM62MKP

Licenced to carry 05 passengers



Transport for London



**From:** Fitsall, Kieran [REDACTED]  
**Sent:** 16 January 2012 17:08  
**To:** Chapman Helen (TPH)  
**Cc:** Nwohia Flo (ST) [REDACTED] Sara  
**Subject:** RE: Parking Enforcement

Hi Helen and HNY to you as well!

Absolutely a good idea to have a regular meeting on this as it's a hot topic for us and one that we are keen to address. We've a number of taxi related initiatives on our agenda so it would be really useful to run these past you in advance. Were you intending for representatives from the industry to also attend? If you were it would be preferential if we could meet first to agree terms and what we wanted to get of the sessions before opening it up.

I've copied in Sara who is responsible for service delivery, including enforcement. I'm out from 25/01 to 13/02 but please go ahead if you need to and arrange something with Sara if you need to meet before then.

Regards


**Kieran Fitsall**

Service Development Manager

**Parking Services**

Westminster City Council  
13th Floor (South)  
City Hall  
64 Victoria Street  
London, SW1E 6QP  
[REDACTED]

<http://www.westminster.gov.uk/parking>

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**From:** Chapman Helen (TPH) [mailto:HelenChapman@tfl.gov.uk]  
**Sent:** 16 January 2012 00:23  
**To:** Fitsall, Kieran  
**Cc:** Nwohia Flo (ST)  
**Subject:** Parking Enforcement

Kieran,

Happy New Year to you!

I was wondering whether it would be possible to establish a regular meeting between Taxi & Private Hire and Westminster City Council in relation to parking enforcement and illegal touting.

It would be really helpful for me to understand the exact nature of the parking enforcement your teams undertake, with particular focus on the late night environment, and the locations. Our compliance teams regularly patrol the West End and, when spotted, they will move PHV or other illegally parked vehicles off taxi ranks and, where appropriate, away from the front of venues. However, there is limited power that they have to do this so they are often relying on goodwill.

If we could establish a more direct relationship and contacts between our teams it might be

possible for them to support each other and even, perhaps, share more real time information on occasion where it would be beneficial to one or both parties.

If this is ok with you I will ask Flo to contact you to set up a meeting so we could explore this further.

Kind regards  
Helen

**Helen Chapman**  
**Deputy Director**  
**London Taxi & Private Hire Directorate | Transport for London**  
**T: 020 3054 1527 (auto:81527) | M: 07974 090193 | E: [helenchapman@tfl.gov.uk](mailto:helenchapman@tfl.gov.uk)**  
**4th Floor, Palestra | 197 Blackfriars Road | London | SE1 8NJ**

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**From:** McGregor Mandy (ST)  
**Sent:** 03 May 2013 10:30  
**To:** McGregor Mandy (ST)  
**Subject:** FW: Illegal parking on Regent Street

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**From:** Poston, Bob [mailto: [REDACTED]]  
**Sent:** 23 November 2012 15:29  
**To:** McGregor Mandy (ST)  
**Subject:** RE: Illegal parking on Regent Street

Thanks,  
It was a pleasure to assist, If you come back to me in February, I may have some news that will drive up compliance in this particular area, but it depends on obtaining approval, which is why I can say nothing more at the moment.

Regards

**Bob Poston**  
Enforcement Operations Manager  
**Parking Services**  
Westminster City Council  
13th Floor  
Westminster City Hall  
64 Victoria Street  
London SW1E 6QP

[REDACTED]  
<http://www.westminster.gov.uk/parking>

---

**From:** McGregor Mandy (ST) [mailto:Mandy.McGregor@tfl.gov.uk]  
**Sent:** 23 November 2012 15:21  
**To:** Poston, Bob  
**Subject:** RE: Illegal parking on Regent Street

Thank you.

Have a great weekend.

Mandy

---

**From:** Poston, Bob [ [REDACTED]]  
**Sent:** 23 November 2012 15:19  
**To:** McGregor Mandy (ST)  
**Subject:** RE: Illegal parking on Regent Street

Mandy,  
Yes that is ok.

Regards

**Bob Poston**  
Enforcement Operations Manager  
**Parking Services**

Westminster City Council  
13th Floor  
Westminster City Hall  
64 Victoria Street  
London SW1E 6QP

<http://www.westminster.gov.uk/parking>

---

**From:** McGregor Mandy (ST) [mailto:Mandy.McGregor@tfl.gov.uk]  
**Sent:** 23 November 2012 14:35  
**To:** Poston, Bob  
**Subject:** RE: Illegal parking on Regent Street

Thanks Bob.

Would you be happy for me to say that Westminster enforce the area through on street enforcement officers, mobile CCTC and ANPR on an intelligence led basis?

---

**From:** Poston, Bob  
**Sent:** 23 November 2012 14:08  
**To:** McGregor Mandy (ST)  
**Cc:**  
**Subject:** RE: Illegal parking on Regent Street

Mandy,

The contract is a compliance based contract, and therefore measurement of KPI's is based on compliance, which is measured using independent bi-annual audits and ANPR throughout the month. Compliance is measured by zone, Regent Street falls into 2 different zones, both of which are considered to be fully compliant for all periods, days, evenings and nights.

Is it a problem, well we do get some complaints, but not as many as we used to, about Regent Street and as such deploy what additional resources we can to the location. It is always in relation to minicabs / chauffeur driven vehicles.

Special Enforcement applies specifically to address issues raised and during the times it is considered to be an issue, normally it is for a period of 2 to 4 weeks, if the problem persists at the end of this period, it is incorporated into intelligence led enforcement, basically the base responsible for that location deploys appropriately to deal with the problem.


No we do not use fixed CCTV, we use mobile CCTV and ANPR.

Regards

**Bob Poston**  
Enforcement Operations Manager  
**Parking Services**  
Westminster City Council  
13th Floor  
Westminster City Hall  
64 Victoria Street  
London SW1E 6QP

  
<http://www.westminster.gov.uk/parking>

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**From:** McGregor Mandy (ST) [mailto:Mandy.McGregor@tfl.gov.uk]  
**Sent:** 23 November 2012 13:43  
**To:** Poston, Bob  
**Cc:**   
**Subject:** RE: Illegal parking on Regent Street



Thanks Bob – much appreciated.

I have a couple of questions if that's ok.

Do you consider this area to be a problem in the evenings? Does the special enforcement status apply in the evenings as well? Do you also enforce this area by camera?

Thanks again  
Mandy

---

**From:** Poston, Bob [  ]  
**Sent:** 23 November 2012 13:34  
**To:** McGregor Mandy (ST)  
**Cc:**   
**Subject:** RE: Illegal parking on Regent Street

Mandy,  
There is very little that I can add to my previous correspondence on this matter. The location has been on special enforcement and remains so, in an attempt to reduce the level of non compliance, we have seen some improvement and that can be seen by the total number of tickets issued, for the period 27 Sep 2011 to 23 Nov 2012, which is 2,816, as opposed to 883 for the previously reported period.

Obviously we had additional enforcement on street for the 100 day period from the Jubilee to the end of the Olympics, but there has been no reduction in the level of enforcement directed towards dealing with non-compliance of the kerbside regulations. Given our limited resources of an evening and night, and the fact that we are obliged to cover the whole borough, we are doing everything that we can to alleviate the parking issues.

Regards

**Bob Poston**  
Enforcement Operations Manager  
**Parking Services**  
Westminster City Council  
13th Floor  
Westminster City Hall  
64 Victoria Street  
London SW1E 6QP



<http://www.westminster.gov.uk/parking>

---

**From:** McGregor Mandy (ST) [mailto:Mandy.McGregor@tfl.gov.uk]  
**Sent:** 23 November 2012 09:19  
**To:** Poston, Bob  
**Cc:** [REDACTED]  
**Subject:** FW: Illegal parking on Regent Street  
**Importance:** High

Hi Bob

You kindly provided some information to my colleague, John Murray, last year on Westminster's parking enforcement activity on Regent Street and the surrounding area. TfL's Commissioner has received another letter from an Assembly Member / licensed taxi driver about the lack of enforcement action to deal with touting / illegal parking in this area – please see below.

I am hoping that you may be able to assist again and provide an update on Westminster's activity and any results we can include. We have been given a tight deadline and need to submit our response on Monday...sorry!

### Letter

*I recently saw this article on the Guardian series on-line website.*

*A 22-year-old woman from Walthamstow was sexually assaulted as she was driven home by a man pretending to be a minicab driver.*

*As the man drove the woman to her home in Walthamstow he assaulted her.*

*Police are investigating the exact location but believe it could have happened close to the end of the journey in Waltham Forest.*

*A minicab driver from Bexleyheath, has been charged with sexual assault in connection with the incident.*

*There seems to be a conspiracy of silence between The Police, TfL and Politicians in general to ignore this scandalous situation.*

*Every night, while working as a licensed Taxi driver, I see lines and lines of minicabs illegally ranking outside clubs touting for work illegally. At the weekend unbooked private hire cars can be seen parked on both sides of Regent Street opposite Swallow Street. The same illegal ranks of PHVs can be found most nights all over the capital.*

*I regularly see the Police and local council Traffic Wardens walk by and ignore them, even on double yellow lines and Red routes!*

*Nearly 2 years ago, It was reported to the police and PCO that a gang of unlicensed touts were working an area by Piccadilly Circus into Regent Street. This complaint was repeated 6 months ago.*

*Friday/Saturday night, vehicles belonging to this group were seen touting in the same place, just after midnight.*

*The general public are being gradually "educated" into accepting that it is alright to get into one of these vehicles because if they were dangerous they wouldn't be allowed to operate in the way they do, would they?*

*Meanwhile another young girl has fallen prey to a serious sexual assault/rape.*

*Whose daughter, sister wife or mother has to become a victim before this is addressed?*

*I hope you can understand how sickening it is to witness all this happening every night all over London, and then just before Christmas read one of TfL/LTPH/Police press releases under the Safer Transport at Night banner?*

*The offence of Illegally plying for hire carries the same level 3 penalty as touting. In fact its easier to prosecute as you do not have to prove solicitation. It's reportable not arrestable, so a non warranted LTPH officer can report an incident for a case to be brought against the driver.*

*It's already being successfully done up and down the country by other licensing authorities such as Manchester, Reading, Birmingham, Cambridge, Oxford, St Albans, Milton Keynes and many others. In Cambridge recently, PHVs illegally plying for hire, have been given £120 fines, £150 +6 penalty points for no insurance, then ordered to pay £2000 court costs.*

*Could you please, on my behalf as a London Licensed Taxi Driver, contact TfL Transport Commissioner Mr Peter Hendy and ask him why TfL/LTPH are refusing to charge offending minicabs for illegally plying for hire. LTPH, hasn't prosecuted one single case for this offence since taking over from the Met Police over a decade ago*

*How many more rapes and sexual assaults do there have to be before somebody with the power to do something to change the situation wakes up to this scandal?*

*I am happy to discuss by phone if that's easier.*

Many thanks and kind regards  
Mandy

Mandy McGregor  
Executive Manager  
Community Safety, Enforcement and Policing  
Transport for London  
020 3054 2413  
07843 313 509

---

**From:** Poston, Bob [REDACTED]  
**Sent:** 27 September 2011 14:22  
**To:** Murray John (ST); Chon, Susan  
**Subject:** RE: Illegal parking on Regent Street

John,  
The bus lane hours of operation are 11.00 to Midnight, we do not enforce moving traffic bus lane contraventions, we only enforce the waiting and loading restrictions, which are no waiting at any time and no loading 11.00 to midnight.

This means that vehicles can stop to set down and pick up passengers and their luggage at any time, and that loading and unloading is permitted between Midnight and 11.00 for as

long as is necessary.

We cannot differentiate where on Regent St tickets have been issued, but from Oct 2010 to the present we have issued 883 tickets, of these 688 were issued between 11.00 and midnight with the remainder 195 being issued between midnight and 11.00.

We are fully aware of the issues caused by private hire/chauffeur driven vehicles on the section of Regent Street between Air Street and Heddon Street and deploy appropriately to deal with this, the location has been incorporated into our intelligence led enforcement, which increases the number of visits, there are no set number of visits, although we expect every street in Westminster to be visited by a CEO twice and by ANPR vehicles 5 times per day. In addition Smart CCTV vehicles are deployed to bolster enforcement.

What you have to bear in mind, is that just because there is no ticket on a vehicle, doesn't mean that it has not been dealt with by other means or different actions taken. We only deploy 2% of our staff on nights (Midnight to 07.00) this equates to 4 CEO's for the entire contract area of Westminster. Our contract has different outcomes, we can educate, move on or issue warning notices or tickets depending on the circumstances, the CEO's can see what previous actions have been taken against a vehicle and from that determine the type of enforcement action to take.

Regards

**Bob Poston**

Enforcement Operations Manager

**Parking Services**

Westminster City Council

8th Floor

Westminster City Hall

64 Victoria Street

London SW1E 6QP

T:020 7641 2638

F:020 7641 3481

[bposton@westminster.gov.uk](mailto:bposton@westminster.gov.uk)

<http://www.westminster.gov.uk/parking>

---

**From:** Murray John (ST) [<mailto:John.Murray@tfl.gov.uk>]

**Sent:** 27 September 2011 11:28

**To:** [REDACTED]

**Cc:** Poston, Bob; Fitsall, Kieran

**Subject:** RE: Illegal parking on Regent Street

Thanks [REDACTED]

Just a few questions:

What do you mean when you say the bus lane is controlled between 11am and midnight?

Can you please tell me what the actual controls are along that particular stretch? And outside of those hours, are people free to park? Is there any enforcement after midnight (the period of time that the complaint focuses on)?

Sorry about all the questions – I really appreciate your assistance with this.

Kind regards,



John

---

**From:** [REDACTED]  
**Sent:** 26 September 2011 13:13  
**To:** Murray John (ST)  
**Cc:** Poston, Bob; Fitsall, Kieran  
**Subject:** FW: Illegal parking on Regent Street

Hi John,

The bus lane is controlled between 11am and midnight. The location is on special enforcement, with enforcement increased to hourly visits. Resource will be deployed intelligently to improve compliance at the location.

I am unable to provide a report on PCNs issued at that particular section of Regent Street, we have issued 883 PCNs (01/10/10 to 01/09/11) on Regent Street that falls into G zone of our parking zones. We currently enforce yellow line restrictions, including yellow lines with loading restrictions, footway and vehicles parked in bus stops/stands.

Please let me know if you require further assistance.

Kind regards

[REDACTED]

---

**From:** Murray John (ST) [mailto:John.Murray@tfl.gov.uk]  
**Sent:** 19 September 2011 14:16  
**To:** Fitsall, Kieran  
**Subject:** Illegal parking on Regent Street

Hi Kieran.

As discussed, we have received a complaint from the taxi trade regarding private hire vehicles on Regent Street (lower end near Heddon Street/Swallow Street). We are addressing this complaint which refers to illegal touting by PHV drivers. It also refers to parking: *"Regent Street has a bus lane in operation till midnight and the whole street it regulated by double yellow lines (twenty-four hour restriction). Westminster council can not be unaware of this situation but clearly does nothing to correct it; in this connection, I would add that although the illegally parked vehicles cause enormous disruption to moving traffic, Westminster council seems more concerned with side-street violations which cause no disruption."* He says that the touts are parking there from 22:00 most nights but that it is worse later in the week.

Can you please confirm that the hours of operation of that bus lane and the parking restrictions quoted are correct? Can you please also let me know what parking enforcement has been carried out there in recent times (perhaps in the last 12 months)? A statement of intent regarding future enforcement at this site would also be very useful.

We would like to get a response out as soon as possible, so your swift assistance in this matter would be greatly appreciated.


Many thanks,

John

John Murray  
Project Delivery Officer  
**Community Safety, Enforcement & Policing**

Transport for London, 9th Floor (9B2), Palestra, 197 Blackfriars Road, Southwark, London SE1 8NJ

E: [John.Murray@tfl.gov.uk](mailto:John.Murray@tfl.gov.uk) | T: 020 3054 4709 | Int: 84709 | F: 020 3054 0317

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**From:** Chapman Helen (TPH)  
**Sent:** 07 November 2011 23:10  
**To:** 'Fitsall, Kieran'  
**Subject:** RE: Urgent: Swallow Street / Regent Street

Kieran,

Many thanks for this – it has been most helpful and I really appreciate the swift response.

Kind regards  
Helen

---

**From:** Fitsall, Kieran [mailto: [REDACTED]]  
**Sent:** 07 November 2011 16:27  
**To:** Chapman Helen (TPH)  
**Subject:** FW: Urgent: Swallow Street / Regent Street

Helen – Update from NSL on recent special enforcement ops.

Regards

**Kieran Fitsall**  
Service Development Manager  
**Parking Services**  
Westminster City Council  
13th Floor (South)  
City Hall  
64 Victoria Street  
London, SW1E 6QP  
[REDACTED]

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**From:** [REDACTED]@nslservices.co.uk]  
**Sent:** 07 November 2011 09:27  
**To:** Fitsall, Kieran  
**Cc:** Poston, Bob; [REDACTED] Sara  
**Subject:** RE: Urgent: Swallow Street / Regent Street

Kieran,

Our Nights supervisor carried out a joint police operation of Friday on swallow street j/w regent street along with a CEO and 2 police officers (ST9019 and ST9014).

A number of vehicles were parked in contravention when they arrived, all moved on except one, which was issued a PCN by the CEO.

The manager of the Cuckoo Nightclub on Swallow Street admitted that she was the one who instructed her security guards to put the cones on the road, the police officers confiscated the cones and took down details.

The operation was productive as night club staff, chauffeurs and cabs have now been given strict enforcement instructions at the location, the operation ended at 03:00 am.

Regards

[REDACTED]  
Customer and Stakeholder Manager



NSL Ltd | 1st Floor | Westminster City Hall | 64 Victoria Street | London | SW1E 6QP |



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**From:** Fitsall, Kieran [REDACTED]  
**Sent:** 31 October 2011 05:57  
**To:** [REDACTED]  
**Cc:** Poston, Bob; [REDACTED] Sara  
**Subject:** Fw: Urgent: Swallow Street / Regent Street

[REDACTED] - Do you know anything about this? If not can you ask the night team to monitor.

Thanks

Kieran Fitsall  
Service Development Manager  
Parking Services  
Westminster City Council  
[REDACTED]

---

**From:** Chapman Helen (TPH)  
**To:** Fitsall, Kieran  
**Cc:** [REDACTED] Martin  
**Sent:** Sun Oct 30 07:58:51 2011  
**Subject:** Urgent: Swallow Street / Regent Street  
Kieran,

In the past few days I have received quite a few reports that there are traffic cones being placed on Swallow Street and Regent Street. It has been reported to me that this is being done by private hire operators / drivers and illegal touts to stop taxi drivers havin anywhere to ply for hire.

I am not sure whether this is the case or not but I am concerned at this latest tweet that has been forwarded onto me regarding this situation where a taxi driver moved one of the cones and was surrounded by other drivers.

Is it possible for parking enforcement officers to step up patrols in this area late at night to try and determine what is going on with these cones and to get them removed? This is a situation that will escalate if we don't nip it in the bud.

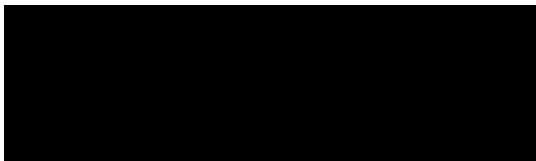
I will also pass this onto the police but I felt that it might be better being dealt with by Westminster in the first instance. Our compliance team don't really have the authority to remove the cones themselves but will continue to make observations in the area.

Martin, I've copied you in incase it isn't Kieran I should have emailed about this. If that's the case, please could you help me find the right contact so I can have a chat with them?

Many thanks in advance  
Helen

**Helen Chapman**  
**Deputy Director**  
**London Taxi & Private Hire Directorate | Transport for London**  
**T:** 020 3054 1527 (auto:81527) | **M:** 07974 090193 | **E:** [helenchapman@tfl.gov.uk](mailto:helenchapman@tfl.gov.uk)  
4th Floor, Palestra | 197 Blackfriars Road | London | SE1 8NJ

**From:** [REDACTED]  
**Sent:** 30 October 2011 01:02  
**To:** Chapman Helen (TPH)  
**Subject:** [REDACTED]



Major row with swallow st minicab gang! Moved their cone!!! Got surrounded..

Sent from my iPhone

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