



Disclosure Team
Ministry of Justice
102 Petty France
London
SW1H 9AJ

Mr William Davie
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data.access@justice.gsi.gov.uk

November 2017

Dear Mr Davie

Freedom of Information Act (FOIA) Request – 171107005

Thank you for your request dated 7 November 2017 in which you asked for the following information from the Ministry of Justice (MoJ):

What date was the contract with 1/ DHL 2/ Interserve for the management of workshops at HMP Berwyn? What industries are 1/ DHL 2/ Interserve - offering.

Your request has been handled under the FOIA.

I can confirm that the MoJ holds the information that you have requested and I have provided it below.

DHL Contract – The DHL service at HMP Berwyn falls under the current National contract.

- A HMPPS requirement for one service specification covering all establishments was put out for tender in 2008. Various service providers submitted tenders deliver the new service specification.
- August 2008 DHL/Booker was awarded the contract to supply goods and services to HMPPS across all establishments.
- The contract was a new service specification not a direct replacement for the previous service. All providers who were potentially awarded the contract would have been required to deliver the new service specification.
- The first sites went live with the new canteen service from DHL/Booker in November 2008
- The provision of the fully managed service is ultimately the responsibility of DHL. However, the supply of all products on the National Product List and the associated administration is subcontracted to Booker Group. Whilst both companies work closely to ensure a seamless approach. DHL will overall manage the contract, leading initiatives and providing impetus behind the operation. Booker will procure the range and lead on decisions affecting product and supply.

DHL Service Provision:

Warehouse and picking facility for the men's canteen orders.

Interserve Contract - The contract for Provision of Employment Positions at HMP Berwyn was awarded to Interserve and contract signature was achieved 31/08/17.

Interserve Service Provision:

Interserve are working with five sub-contractors to provide service in line with the contract:

INK2 Work – Recycling old ink cartridges by disassembling them and replacing renewable components. The ink cartridges can then be re-used.

Emerald Trading – Recycling specialist, buying and recycling scrap and recyclable products.

Census Data – Tele-survey Company conducting surveys for a range of international and UK companies.

City Windmills – Assembling small wind turbines for factories, office buildings and households.

LMB Textiles – Textile cutting and recycling, welding training and production provision.

Appeal Rights

If you are not satisfied with this response you have the right to request an internal review by responding in writing to one of the addresses below within two months of the date of this response.

data.access@justice.gsi.gov.uk

Disclosure Team, Ministry of Justice, 10.38, 102 Petty France, London, SW1H 9AJ

You do have the right to ask the Information Commissioner's Office (ICO) to investigate any aspect of your complaint. However, please note that the ICO is likely to expect internal complaints procedures to have been exhausted before beginning their investigation.

Yours sincerely

Sarah Bowker, Business Manager
HMP Berwyn, HMPPS in Wales