HEDDLU GOGLEDD CYMRU | **NORTH WALES POLICE**
Gogledd Cymru **diogelach** | A **safer** North Wales

Response Date: **27/07/2017**

2017/613 - Printers

In response to your recent request for information regarding;

1. Current printing and photocopier contract details?
  a. Photocopiers/MFD?s

  Photocopiers – contract with Xerox
  MFD's – contract with CGI

  b. Printers

  Contract with CGI

  c. Print room / reprographics

  Contract with Xerox

2. Companies awarded?
  a. Photocopiers/MFDs
  b. Printers
  c. Print room / reprographics

  Please see response to question 1.

3. Length of contract/s and end dates?
  a. Photocopiers/MFDs

  Xerox contract commenced on 25/03/13 and ends on 30/09/18.
  CGI contract commenced 17/12/14 and ends on 31/03/2020, with an option to extend until 31/03/2021.

  b. Printers

  Please see CGI contract details above.

  c. Print room / reprographics

  Xerox contract commenced on 30/09/12 and ends on 30/09/18.

4. Number of devices?
  a. Photocopiers/MFDs

  17 Photocopiers / 197 MFDs

  b. Printers

  121 Printers.

  c. Print room / reprographics

  2 Digital Printers.

5. Annual print/copy volume
   a. Photocopiers/MFDs
   b. Printers
   c. Print room / reprographics

We do not hold this information.

6. Annual spend?
   a. Photocopiers/MFDs
   b. Printers
   c. Print room / reprographics

Please note we can only provide annual spend with Xerox, CGI manage our ICT services contract, detail below:

North Wales Police have an ICT Services Contract with CGI that went through European Procurement effective from Dec 2014.
Contract Title: ICT Managed Service
Contract Type: Managed Service,
Annual Average spend for the contract as a whole (which includes Server Management as part of that overall Contract):   Core value of £15,500,000 over the next five years.

7. Details on how these were procured. i.e. By Framework
   a. Procurement method
   b. If Framework, please state which one

Xerox contract awarded via Framework
CGI via North Wales Police tender process – Outsourcing of ICT

8. Do you have any print management software? If so, which software?

Yes, Safecom

9. Do they supply you with any scanning software (additional to the software native to the device)?

Yes, Safecom for Printing, Scanning, Copying and Faxing

10. What Document Management solution/s do you currently use within your organization?

We do not use one.

11. What PDF software do you pay for? And how many licenses do you pay for (an average per annum would be a good number here please)?

Adobe Reader throughout, Adobe Writer x30 at key areas, also Nitro Pro x22 (both for PDF Manipulation)

12. What is the name of the person within your organization responsible for the MFDs and the contract, what is their title, and their email address please?

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