Professor Steven Broomhead
Chief Executive

Reply via: <u>request-417064-</u> 86263c78@whatdotheyknow.com

Gareth Hopkins Assistant Director Customer and Business Transformation

> Quattro 4th Floor Buttermarket Street Warrington WA1 2NH

> > 21st July 2017

Our ref: FOI/RASC/2028

Dear R Malhotra,

Freedom of Information Act Request: Printing Services

I am writing in response to your email of 10th July 2017 requesting information relating to the Councils printing services.

The responses to your enquiries are outlined below.

 Please state the number of printers currently within the organization, including MFD's & photocopiers.
 Approx. 190 devices.

- 2. What percentage of your fleet is in colour vs mono?

 Approx. 60% of the fleet is colour with the remaining 40% mono.
- 3. In terms of usage, what is your monthly page volumes? For June 2017, monthly page volumes amounted to 851,385.
- 4. Who are the main manufacturers for the printers (hardware)? Xerox.
- 5. Who are the main supplier(s) of print consumables (Toner, spares, etc)?

Xerox (via a Managed Print Service).

6. What are the start and end dates for the print support contract(s) if applicable?

The dates for the current Managed Print Service (MPS) agreement are:

- Start date April 2015
- End date March 2020
- 7. What is the approximate spend on printers and consumables during the last year?



The provision of printers and consumables forms part of the MPS agreement. Annual spend under the MPS is approx. £235000.00.

8. What is the length of the MFD contract(s)?

Please see the response under Question 6.

9. What is the approximate spend on MFD's and consumables during the last full year?

The provision of MFD's and consumables forms part of the MPS agreement. Annual spend under the MPS is approx. £235000.00.

10. What are the start and end dates for the managed print contract in your organization (if applicable)?

Please refer to the response to Question 6.

11. Which procurement route or framework was used to procure this service?

The current MPS was procured via a framework, reference RM1599.

12. The named person and their role in your organization is in charge of the procurement for printing and any managed print contracts.

Christopher Hilditch

ICT Supplier & Contracts Officer

If you are not satisfied with my response to your request for information, you may ask the Council for an internal review of this decision. You should write to Paul Clisby, Legal Services Manager, Warrington Borough Council, Quattro, Buttermarket Street, Warrington, WA1 1BN, giving details of your complaint. You should do this as soon as possible, or, in any case, within two months of your request being refused.

If, following the outcome of the internal review, you remain dissatisfied with the Council's response to your information request, you have the right under section 50 of the Freedom of Information Act 2000 to appeal to the Information Commissioner at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Telephone: 01625 545745

Fax: 01625 545 510

Email: enquiries@ico.gsi.gov.uk

Yours sincerely,



Gareth Hopkins

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Assistant Director Customer and Business Transformation

