



Welcome...

Welcome to Sandwell and West Birmingham CCG's stakeholder bulletin. We hope by reading this you will get a feel for some of the work our CCG is involved in and how you can get involved. If you would like further information about any of the topics covered, please get in touch with our Engagement Team on 0121 612 1447 or via email: swbccg.engagement@nhs.net

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Annual General Meeting - Tuesday 4 September 2018

We are inviting members of the public and partners from across Sandwell and West Birmingham to attend our Annual General Meeting (AGM) on Tuesday 4 September 2018.

The AGM will be taking place at the West Bromwich Albion Football Ground at 6.30pm.

The event provides an opportunity to hear about the work the CCG has been doing over the last 12 months and what our plans and priorities are for the future.

We would love to see as many people as possible at the AGM and you can book onto the event by contacting our Engagement team at swbccg.engagement@nhs.net or on 0121 612 1447.

For more information, [click here](#)

NHS 70 Tea Party

On Thursday 5 July 2018, the NHS was 70 years old and to celebrate its birthday, a vintage style tea party was held at the CAP Centre, Windmill Lane, Smethwick.

The birthday party was attended by the Mayor of Sandwell, Councillor Joy Edis and Deputy Mayor of Sandwell, Councillor Carol Goult together with GP Patient Participation Group (PPG) members and Patient Network members.

We also had father and daughter, Dr Inderjit Marok and Dr Parmjit Marok, talking about their experiences of general practice together with Professor Nick Harding and his father, Dr Keith Harding joining the celebrations.



The entertainment was provided by 'Diamond Drama' who are part of Sandwell Day Opportunities project. They specialise in performing arts activities to build confidence, gain skills and inspire their audiences with their performances.

Sandwell College also put together a playlist to play at the tea party, which was a great hit with all those attending.

Staff from the CCG served the afternoon tea to guests and also dressed up in vintage wear.

[Click here](#) to view the photographs from the event.

GP Awards

On Thursday 12 July we held our second annual GP Awards to celebrate the achievements in primary care. We received a staggering 150 submissions this year and it was a delight to recognise the breadth of experience we have from seasoned GPs, to young trainees just starting out on their career.

The three categories voted for by patients were:

GP of the Year Award - won by Dr Parmjit Marok from Rotton Park Medical Centre for making an exceptional difference in her day to day clinical practice and as a practice manager but also as a GP trainer, GP appraiser and one of the CCG GP Forward View clinical leads.



Practice Nurse of the Year Award - presented to Davinia George from Regis Medical Centre for having passion, drive and giving everything and everyone 100%.



Patient Champion Award - awarded to Pam Jones for being fully committed to working with the Clinical Commissioning Group and her GP practice to ensure that the patient and lay voice is heard to help development and strengthen local healthcare.



The evening also gave us the chance to reflect on just some of our successes in primary care in Sandwell and West Birmingham:

- Practices in Sandwell and West Birmingham are providing more than 2.6 million consultations per year
- That is equivalent to an average of 110 consultations per 1,000 patients per week, far in excess of the national average of 74
- Thanks to work through the Primary Care Commissioning Framework diabetes referrals are up from 310 patients 2017 to 6,693 in 2018 which means 149 patients possibly prevented from developing diabetes
- Hypertension, the CCG average for diagnosing hypertension has improved from 63.5% to 65% which potentially prevents three strokes, two heart attacks and two deaths
- 100% of our patients have access to a GP support from 8am to 8pm Mon-Fri
- 70% of practices now enable patients to book appointments and order repeat prescriptions online
- £20m invested in primary care in addition to the GP contract over three years
- And we have the Ask NHS App supported by the CCG which now has 84,189 users across the 22 CCGs in the West Midlands, covering approximately 800 GP practices and a population of 5.5 million.

Learning Disability Week work experience placements

18-24 June was Learning Disability Awareness Week and it was great to welcome seven adults with mild to moderate learning disabilities to work with us. The candidates enjoyed a variety of roles, from HR support through to engagement, in addition to new learning and development opportunities.

At the end of the week, CCG staff joined the candidates at a celebration event to recognise their work as part of the placement.

They all said they had a positive experience and we have received some excellent feedback:

Jodie, who worked with the HR team, said: "I was nervous to start with, but I've really enjoyed

the placement. It's been really good to meet new people, and learn new skills, such as filing and scanning."

Nick, who worked with the engagement team, said: "It's been really good, I love working here, I feel a part of the engagement team. Everyone has made me feel very welcome and I hope it leads somewhere."

Chris said: "I've been learning how to scan documents to email addresses, and work on Powerpoint. I've enjoyed meeting more people through the week and getting more confident."

Through doing these placements, the CCG has learnt a great deal about learning disability needs.



Primary Care Networks

GP practices locally and nationally are now working more collaboratively by coming together to form 'hubs'. In Sandwell and West Birmingham, these hubs are called Primary Care Networks (PCNs) and involve GP practices working in partnership. By working together, practices have a larger combined patient population which allows them to share costs and resources, create efficiencies, deliver greater access, bid for enhanced services contracts and alleviate collective workload pressures while continuing to deliver high quality care. This approach does not require practice mergers or closures and does not depend on physical co-location of practices or other services. We currently have 10 PCNs in Sandwell and West Birmingham CCG that are working with their member practices to collectively deliver services for their patients. This is a great way of working that means patients now have more access to GP services out of hours and on bank holidays, and will see more services delivered by PCNs in the future.

Sandwell and West Birmingham CCG website review

Our website is a really important way of engaging and communicating with our patients and we want it to be as useful as possible.

We are currently reviewing our website and would like you to complete a short survey to understand how you are currently using the website and how you would like to use it in the future.

The survey will take approximately five minutes to complete and you can access it via the following link: <https://www.surveymonkey.co.uk/r/X8DJS56>

Thank you in advance for your participation.