



13 October 2017

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Glen Turnbull
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Ref: FOI 2017/18-170

Dear Mr Turnbull

Freedom of Information Act 2000 – Request for Information

Thank you for your request received by Yorkshire Ambulance Service NHS Trust (the Trust) on 15 August 2017. Please find our responses below.

Your request

1. *Has the trust gone digital for the ambulance PRF?*
2. *If yes what software and hardware have you gone for?*
3. *If no has the software and hardware been chosen if so what?*
4. *Will trust staff who are non-ambulance based like Rapid Response Unit, Community Responders and cycle responders have access to the same system?*
5. *Will any none trust ambulance providers e.g. St Johns Ambulance and Red Cross and others who provide Front Line Cover other First Person On Scene duties?*

Trust response

We can confirm that the Trust holds the requested information.

1. **Has the trust gone digital for the ambulance PRF?**

No

2. **If yes what software and hardware have you gone for?**

N/A

3. **If no has the software and hardware been chosen if so what?**

This will be an internally developed bespoke piece of software and will be held on Panasonic Toughbooks.

4. **Will trust staff who are non-ambulance based like Rapid Response Unit, Community Responders and cycle responders have access to the same system?**

Response units such as Rapid Response Vehicles will be able to access the digital PRF software; however, there are currently no plans for Community First Responders or Bicycle Responders to have access to this software. This may be subject to change in the future.

5. Will any none trust ambulance providers e.g. St Johns Ambulance and Red Cross and others who provide Front Line Cover other First Person On Scene duties?

External providers will not be provided with access to the software; however, this may be subject to change in the future.

If you have any queries about the information we have provided then please contact the FOI team via email: foi@yas.nhs.uk Please remember to quote the reference number above in any future communications.

We hope this response meets your requirements but if you are unhappy with the way your request for information has been handled. You can request an internal review by contacting the Yorkshire Ambulance Service FOI team: email: foi@yas.nhs.uk; postal address: Springhill 2, Brindley Way, Wakefield 41 Business Park, Wakefield, WF2 0XQ

We will only consider requests for Internal Reviews, which are received within two months of the date of response. This is in line with ICO guidance <https://ico.org.uk/for-the-public/official-information/>

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner. More information about how to appeal is available on the Information Commissioner's website at www.ico.org.uk/concerns/getting/

There is no charge for making an appeal.

Response issued by:

Legal Services Department

Email: foi@yas.nhs.uk

Tel: 01924 584116

