

Date: 13 December 2017

Ms Helen McNally
[request-451050-ec89fdeb@whatdotheyknow.com](#)

Our Ref: 171140/F3
Direct Line: 01253 477477
Email: foi@blackpool.gov.uk

Dear Ms McNally

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

I am writing to confirm that we have now completed our search for the information you requested on 07.12.2017.

A copy of the information that you requested is shown below.

What steps do you employ to prevent the payment of fraudulent invoices that have been raised in the name of existing suppliers (i.e. where a fraudster raises an invoice in the name of a company that is already a supplier but with the fraudster's own bank details)?

For all changes of bank details received, we ring the supplier from the original details we had when we set them up, not from data shown on the invoice received. We then confirm with them if they have changed their bank details and ask them to send us details separately from the invoice. By doing this we have stopped some fraud cases.

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If you are dissatisfied with the handling of your request you may ask for an internal review and you should submit this in writing to: FOI Internal Review, Blackpool Council, PO Box 4, Blackpool, FY1 1NA. Your request for internal review should be submitted within 40 working days of receipt by you of this response.

If you are not happy with the outcome of the review, you have the right to apply directly to the Information Commissioner's Office for a decision. You can contact the Information Commissioner at:

Information Governance Team
PO Box 4
Blackpool, FY1 1NA

Contact
T: (01253) 477 477

www.blackpool.gov.uk



Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF,
(www.ico.org.uk).

If you have any queries about this letter you can contact me, or write to: FOI, PO Box 4, Blackpool, FY1 1NA, or email us at FOI@blackpool.gov.uk. Please remember to quote your reference number when you contact us.

Yours sincerely

Information Governance Team



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