

Date: 15 May 2017

Ref: 068\_killock\_prevent follow up

Dear Mr Killock

Your request for information received on 12 May 2017 has now been considered and the information requested is as follows:

1. tell me if the Palo Alto firewall URL filtering service that you use incorporates lists from the IWF, CTIRU or PIPCU, and which lists are incorporated; and

**Response: This is not something the University is aware of and it is not clear on the Paloalto web site. The University suggests that you discuss this with Palo Alto directly.**

2. provide to me any clauses within any contract or terms and conditions of service agreed with Palo Alto that relate to their use of information from the IWF, CTIRU or PIPCU.

**Response: The University is not aware of any clauses within any contacts it has which relate to this.**

If you have any queries or concerns then please contact me.

If you are dissatisfied with the handling of your request please contact the Freedom of Information Officer at [foi@glyndwr.ac.uk](mailto:foi@glyndwr.ac.uk).

You can also complain to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House, Water Lane  
Wilmslow, Cheshire SK9 5AF  
Telephone: 01625 545 700  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Yours sincerely

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Glyndŵr University**