

S. Turner
<mailto:request-105112-@>

Web www.ukba.homeoffice.gov.uk

05 March 2012

Ref: FOI 21624

Dear Sam Turner,

Thank you for your original E mail of 08/02/12 where you have requested information about the availability and the timing of the release of slots. Further to my email of 20 February I need to ask you to clarify your question as indicated below so that I may answer your question. This falls to be dealt with under the Freedom of Information Act 2000.

Section 1(3) of the Freedom of Information Act provides that a public authority need not comply with a request for information unless any further information reasonably required to identify and locate the information is supplied. I am unclear about the exact scope of the information in which you are interested. To ensure that we provide you with the right information, please could you clarify your request, so that we can process your request. I require clarification of the following portion of your request in italics, "*Are appointments released at the same times? If so, what times and on what days are the new appointments released?*" I require you to be more specific and explain what you mean as this question as it stands is unclear as I am unsure of what you mean by the phrase : "*Are appointments released at the same times?*" You need to explain what you mean by "at the same times". This phrase is not clear.

When you provide this information we will aim to send you a full response to your request within twenty working days of its receipt. I look forward to hearing from you shortly. However, please note that if I do not receive appropriate clarification of your request within three months from the date of this letter, I will consider this request to be closed.

Yours sincerely

Peter Edwards
Public Enquiry Office
UK Border Agency