

NOTIFICATION OF REFERRAL TO HOME AUTHORITY

FROM: ENFORCING AUTHORITY (EA) TO: HOME AUTHORITY (HA)

Trading Standards Department [≯] s.40
County Hall Ofcom
Taunton [≯] s.40

TA1 4DY [≽] s.40@ of com.org.uk

CONTACT OFFICER: [≯] s.40

CC: Northamptonshire Trading Standards

TEL NO: [⋈] s.40

FAX NO: [⋈] s.40

E-Mail: [⋈] s.40@somerset.gov.uk

Wootton Hall Park
Northampton
Northamptonshire

EA REF: 135331 NN4 OGB

FULL DESCRIPTION OF PRODUCT/SERVICE: Belkin F5D4076UK Powerline Telecommunications Device.

NATURE OF REFERRAL: I am aware that work has been done previously by OFCOM on PLT devices, however I understand that the Belkin product is a new generation of PLT device which differs significantly in its capabilities from those previously examined, and hence, I feel, deserves some new attention.

I attach a document provided by our consumer which details his own experiences with the Belkin product and some informal testing which he has carried out at his own home with his own measuring devices.

It is alleged that the device is in breach of the EMC Regulations 06 in that it does not comply with the essential requirements, and it is argued, would not have done at the time of design and manufacture or at the point of first putting it onto the market or into service.

It is also alleged that the device does not have the required "double insulation" markings on the casing.

Finally I also attached a link to a video presentation made by the consumer which visually demonstrates the difficulties he's been experiencing. http://www.youtube.com/watch?v=z3yVu5IfaEY

HA COMPANY: Belkin Ltd	CONSUMER (WHERE APPROPRIATE): [≫] s.40
Express Business Park	[%] s.40
Shipton Way,	[>] s.40
Rushden,	[%] s.40
,	[≫] s.40
NN10 6GL	

ACTION TAKEN BY EA & REQUESTED OF HA: I would be interested to hear your thoughts on Mr Coleman's report and whether you would consider having any of these specific devices tested, if you've not already done so, to assess compliance with the EMC Regs 06.

_

SIGNED: [≯] s.40 DATE SENT: 07.05.2010