

Our ref: 52006321  
20 March 2023

**Matthew Davis**  
???

Account reference:request-957262-d62d7d43@whatdotheyknow.com

### **Freedom of Information Act 2000**

Dear Matthew Davis

I can confirm that the information requested is held by Birmingham City Council. I have detailed below the information that is being released to you.

#### **Request**

1. In the last financial year (2021/22) (a) how much money was paid as compensation for property damage and personal injury caused by potholes (please include legal expenses), and (b) how many individual claims did this represent?
2. Please tell me the value of the biggest claim settled in 2021/22, and the location of the pothole that caused the incident. Please provide a brief description of the incident (e.g. cyclist fell off bike going over pothole and broke their leg). If possible, please break up the cost of the claim between compensation paid and legal expenses.

#### **Response**

**1. In the last financial year (2021/22) (a) how much money was paid as compensation for property damage and personal injury caused by potholes (please include legal expenses), and (b) how many individual claims did this represent?**

a) £66,111.31      b) 97 claims

Information Governance Team  
City Operations Directorate  
Birmingham City Council



**2. Please tell me the value of the biggest claim settled in 2021/22, and the location of the pothole that caused the incident. Please provide a brief description of the incident (e.g. cyclist fell off bike going over pothole and broke their leg). If possible, please break up the cost of the claim between compensation paid and legal expenses.**

£10,807.00 - Eastfield Road, Bordesley Green – tripping incident – Breakdown of Costs - Compensation: £4000 – Legal expenses £6,807.00

Please quote the reference number 52006321 in any future communications.

If you are dissatisfied with our response to your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days from the date this authority issued its initial response. Please outline which part of the response you are not happy with setting out your reasons. This request should be addressed to:

Corporate Information Governance Team  
PO Box 16366  
Birmingham  
B2 2YY  
Email: [infogovernance@birmingham.gov.uk](mailto:infogovernance@birmingham.gov.uk)

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office

Website: [www.ico.org.uk](http://www.ico.org.uk)

I will now close your request as of this date.

Information Governance Team  
City Operations Directorate  
Birmingham City Council



Yours faithfully

Jenny Bent  
Business Support Coordinator

**Re Use of Public Sector Information**

Where Birmingham City Council is the copyright holder of any information that may be released, re-use for personal, educational or non-commercial purposes is permitted without further reference to the City Council. Where the re-use is for other purposes, such as commercial re-use, the applicant should notify the City Council in writing to seek approval or agree terms for re-use

Information Governance Team  
City Operations Directorate  
Birmingham City Council



**BE BOLD BE BIRMINGHAM**

 **Birmingham**  
City Council