



Place Directorate
Environment and Transport
Paul Castle, Service Director

By email to:
Henry Smith
request-729086-
7ed8e5d2@whatdotheyknow.com

My Ref: FOI/1991
Your Ref:
Date: 16 March 2021
Enquiries to: Information Requests
Direct Dial: 01226 77 5759
E-Mail: informationrequests@barnsley.gov.uk

Dear Henry,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the Place Directorate has now completed its search for the information which you requested by e-mail on 18 February 2021.

Your questions and my findings are as follows:-

- 1) How many potholes were reported in 2018? 2018 = 1231
- 2) How many potholes were reported in 2019? 2019 = 974
- 3) How many potholes were reported in 2020? 2020 = 869
- 4) How many potholes were repaired in 2018? 2018 = 862
- 5) How many potholes were repaired in 2019? 2019 = 959
- 6) How many potholes were repaired in 2020? 2020 = 691

*please note these figure are potholes deemed actionable by members of the public.

- 7) How many pothole compensation claims were received in 2018? 205
- 8) How many pothole compensation claims were received in 2019? 116
- 9) How many pothole compensation claims were received in 2020? 114
- 10) How many pothole compensation claims were paid out in 2018? 44
- 11) How many pothole compensation claims were paid out in 2019? 22
- 12) How many pothole compensation claims were paid out in 2020? 11
- 13) How many pothole compensation claims were rejected in 2018? 161
- 14) How many pothole compensation claims were rejected in 2019? 94
- 15) How many pothole compensation claims were rejected in 2020? 103

16) How much did the council pay out for pothole inflicted compensation claims in 2018? £ 8163.80

17) How much did the council pay out for pothole inflicted compensation claims in 2019? £7,636.44

18) How much did the council pay out for pothole inflicted compensation claims in 2020? £3,797.83

19) What was the budget for repairing potholes in 2018?

Budget	2018/19
Revenue	£801,927
Capital	£709,784
	£1,511,711

20) What was the budget for repairing potholes in 2019?

Budget	2019/20
Revenue	£676,927
Capital	£218,272
	£895,199

21) What was the budget for repairing potholes in 2020?

Budget	2020/21
Revenue	£601,927
Capital	£50,413
	£652,340

22) How much did the council spend on repairing potholes in 2018?

Spend	2018/19
Revenue	£740,288
Capital	£752,591
	£1,492,879

23) How much did the council spend on repairing potholes in 2019?

Spend	2019/20
Revenue	£752,489
Capital	£167,859
	£920,348

24) How much did the council spend on repairing potholes in 2020?

Spend	2020/21
Revenue	£575,464
Capital	£0
	£575,464

Note: Q19-Q24 the figures are for financial years and relate specifically to potholes repairs. Other carriageway maintenance/resurfacing schemes have been omitted.

25) How many hours were spent on repairing potholes in 2018? see below

26) How many hours were spent on repairing potholes in 2019? see below

27) How many hours were spent on repairing potholes in 2020? see below

This would far exceed the 18-hour limit as it would involve examining every daily timesheet of every employee and checking every individual job number on our systems to ascertain the nature of works to identify pothole work, for the three years in question. Therefore, I apply section 12(1) of the FOI Act 2000, as it would take above the fees limit to search for this information.

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If you have any queries about this letter, please contact Information Requests on (01226) 77 5759. Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Customer Feedback and Improvement Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:-

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
website address: www.ico.org.uk

Yours sincerely



Paul Castle
Service Director – Environment and Transport

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