

Please ask for: Mollie Redford

Reference: 23571610

Email:

kcc.information@email.icasework.com

Date: 5 October 2021

Dear Mr Alexander

Thank you for your request for information made under the Freedom of Information Act (FOIA) 2000 relating to Ide Hill Road. Please see the response provided below:

Please can you send me:

A copy of your current road maintenance policy relating to Ide Hill Road. Please send me the full policy, but this should include details of the intended frequency of road safety inspections, how these inspections should be conducted and the maximum time between identification of a defect and repairs being carried out. A copy of the road repair history for that road over the past year. Again, please send me the full road repair history, but this should include: dates of all safety inspections between and 1st March and 25th May 2020 details of how safety inspections were undertaken (walked or driven, speed of inspection vehicle etc) details of all carriageway defects identified, with description, date and time details of how the authority handled these defects, what repairs were undertaken and the time between the identification of each defect and a repair being carried out.

A copy of the photograph of the pothole that caused a bicycle accident on that road on 25th May 2020, and was reported by the police.

KCC does not hold a specific policy document for each individual stretch of road. However, the following web link takes you to the web page detailing how Kent maintains its highways: https://www.kent.gov.uk/about-the-council/strategies-and-policies/transport-and-highways-policies/managing-highway-infrastructure

Information relating to the road in question is set out below:

- The frequency of inspection is:
 - 6 Monthly driven inspections with the sections of footway subject to Yearly inspections.
- Attached are extracts from our Inspection Manual covering how driven and walked inspections are conducted including speed of vehicle, and the time to repair defects found dependant on their severity and the risk that they present to road users. This is an operational document used by our staff to implement our approach to managing our highway infrastructure (as set out in the link above).

 Also attached are copies of reports from Kent's system that records inspections carried out, repairs ordered, and customer enquiries raised and answered. These reports cover the requested period and detail the inspections undertaken, the defects identified, action taken and relevant dates. I confirm that the date period requested has been included in the report and therefore if there are no records shown then we do not hold any records.

We have checked our records in relation to an accident at the location on either 25/05/20 or 25/05/21 and we cannot find any records. Therefore, if there was an accident, it does not appear to have been presented as a claim which is why we do not have any information.

If you are unhappy with this response, and believe KCC has not complied with legislation, you have 40 working days from the date of this response to ask for a review. You can do this by following our complaints process; details can be found at this link https://www.kent.gov.uk/about-the-council/complaints-and-compliments#tab-10 on our website. Please quote reference 23571610.

If you remain dissatisfied following an internal review, you can appeal to the Information Commissioner, who oversees compliance with the Freedom of Information Act 2000. Details of what you need to do, should you wish to pursue this course of action, are available from the Information Commissioner's website http://ico.org.uk/concerns

I will now close your request as of this date.

Yours sincerely

Mollie Redford Information Access Officer Strategic and Corporate Services