

FOI Report - Customer Services

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Site Code 34300551 Site Name IDE HILL ROAD

Enquiries Ranging From: 02/03/2020 To 06/04/2021 District: Sevenoaks

Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
495016	02/03/2020	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11286429
The Willow					
522201	30/08/2020	Emergency Response	Operations & Others Emergency	Enquiry resolved	13012381
Near Croaches					
45210767	15/10/2020	Information Required	Land Boundary/Definition	Enquiry resolved	
535280	12/11/2020	Animals/Pests	Dead - Bigger Than A Badger	Enquiry resolved	
Dead deer on verge					
540001	10/12/2020	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	
As you go down the hill on the left hand side water on road, reported last year (you unblocked it then) but blocked again. I will be extremely dangerous when it freezes as its going down the road and a large amount of water is standing on teh road.					

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Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
540081	10/12/2020	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	
In the BT manhole about 2m South of the vehicular access to Cherry Trees. I believe this to be associated with a block age of the road drain about 300m further up the road. I think this causes drain water to back-up and flow down the surface of the road before entering the BT fibre optic drain before the one outside Cherry Trees.					
541536	20/12/2020	Drainage and Flooding	Blocked Drain/Gully	Works being programmed	11300007
On East side of road					
553943	13/02/2021	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11296206
Opposite side of the road from The Willow house, significant flooding formation of ice. In heavy rain this blocks the carriageway. It's caused by a blockage further up the road which needs to be jetted. This happens several times per year...					
553990	13/02/2021	Potholes	Pothole On The Road	Enquiry resolved	40232830
on left hand carriageway in direction of Ide Hill village					
555483	18/02/2021	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11296206
Outside the North end of Cherry Trees, covering the whole road.					

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Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
Location					
555483	18/02/2021	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11296206
Outside the North end of Cherry Trees, covering the whole road.					
555483	18/02/2021	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11296206
Outside the North end of Cherry Trees, covering the whole road.					
555483	18/02/2021	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11296206
Outside the North end of Cherry Trees, covering the whole road.					
557233	24/02/2021	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	
Outside isengard cottage					
40201937	04/03/2021	Potholes	Pothole On The Road	Enquiry resolved	45635036
Outside uplands					

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Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
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561509	16/03/2021	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11296206
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Please please can you clear the drain that blocked spewing out gallons of water down the road. The road surface is now very dangerous with an accident waiting to happen. Please fix it

561509	16/03/2021	Drainage and Flooding	Blocked Drain/Gully	Enquiry resolved	11296206
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Please please can you clear the drain that blocked spewing out gallons of water down the road. The road surface is now very dangerous with an accident waiting to happen. Please fix it

562621	20/03/2021	Potholes	Multiple Potholes	Enquiry resolved	40233295
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Same side of the road at The Willow, just past the house where the brick wall ends and the hedging starts

562621	20/03/2021	Potholes	Multiple Potholes	Enquiry resolved	40233295
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Same side of the road at The Willow, just past the house where the brick wall ends and the hedging starts

563245	23/03/2021	Potholes	Pothole On The Road	Enquiry resolved	40233295
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if coming down the hill away from Ide Hill, the pothole full of water is on the left hand side of the road just past the house i believe is called uplands. before the junction with bough beech.

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Enquiry No	Logged	Service Name	Subject Name	Status	Subsequent Job
Location					
564282	28/03/2021	Potholes	Pothole On The Road	Enquiry resolved	
What3words swift.sheets.panel					
564282	28/03/2021	Potholes	Pothole On The Road	Enquiry resolved	
What3words swift.sheets.panel					
564343	29/03/2021	Potholes	Pothole On The Road	Enquiry resolved	40233295
Left hand side of road near The Willow					
565740	06/04/2021	Section 81	Utility Responsibility	Not highways - passed to others	
left carriageway heading towards Ide Hill village - plotted as property Coach's					